

The following are recent changes to RME x 6.0:

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### **November 17, 2020 – Bot access restriction at Company level**

We have added a new field on Company system controls as 'Use for Alex (N=No'. An N in this field will STOP consumers from accessing accounts in that company.

### **November 18, 2020 – Smart Codes - pg/x**

We have added couple of new options to the 'Additional Selection criteria' on Smart code –pg/x to check for any postdated credit cards on accounts as follows.

HASANYPOSTC HAS ANY.POST DATED CARDS  
HASMULTPOSTC HAS MULT.POST DATED CARDS

### **November 19, 2020 – Online clients - Commercial accounts**

We have made a change to 'Account entry' option of 'Online clients'. If it is a commercial client now you should see only one field (30 characters) for the 'Company name'.

### **November 22, 2020 – Client inquiry**

We have added a "Go to page" option on most of the client screens. This will allow you to jump to a specific page without paging through the other screens. There are some additional programs called within client inquiry and these screens may not have the option. The new feature is not available for Client Update.

### **November 30, 2020 – New field in queue consolidations**

We have added POE in the selections for BOTH Client and User Options. The options are Y or N. "Y" looks for a POE while "N" checks that there is NO POE on the individual account. There are several POE names that do not qualify as valid places of employment (e.g. Student, Unemployed, None, N/A, Welfare, Retired and SSI).

### **December 02, 2020 – New field on Smart code pg/7**

We have added 'Increase fee to skip rate (Y)' on the Smart Code pg/7. It allows you to change a rate based on the rate for skips in the fee code or the client master, if there is no fee code for the account. This option will be useful where there are address changes (not necessarily returned mail) and you want to increase the rate.

### **December 03, 2020 – Smart code duplication with 'Increase fee to skip rate (Y)'**

If the option 'Increase fee to skip rate (Y)' on the Smart Code pg/7' is set up and the smart code duplicates, it will only duplicate on accounts that have the same address. This will allow you to target all the accounts that have had an address change, when there are linked accounts with different addresses.

### **December 06, 2020 – Bot option for "Only company"**

We have added a new option for "Only company" on default system controls. We also have an option on Company System Controls to OMIT some companies from bot. This option says, this bot is only used for company XX (usually when a client has multiple bots).

### **December 06, 2020 – Data extract management**

We have added this option on last page of System Parameters – Data extract management (Y). It is a technical switch that can make extracts go faster. Do not set this up without contacting Quantrax.

### **December 28, 2020 – New refresh for 6.0**

A new full refresh of RMEX 6.0 has been loaded to the FTP.

### **January 04, 2021 – Change to Smart Codes**

If you wanted to change an active close to an inactive close code (for example in the statute process), you had to use two smart codes, one to open the account (active close) and one to close it with the inactive close code. You can now change an active close to an inactive close using smart codes.

### **January 07, 2021 – Single check amount**

Single check transactions were not writing the amount to the SCPOSTD file. And we have corrected it now. Code is already sent to hosted clients.

### **January 11, 2021 – Changes to Dylan**

We have added a new field on Client update (Pg.8) as 'Reference User ID (On-line client)'. This field will be used to get the on-line client parameters when the chatbot Dylan is used for client services. You need to enter one of the User ID's that have been set up for on-line access for this client's accounts (On-line clients system control file).

### **February 02, 2021 – Payment summary for a period**

We have added a credit card payment total. A batch should have been created from the system for this number to reflect the payments. (Client reference will have CC-xxxx) If you do not create a batch and post the transactions individually, this number will not be accurate.

### **February 03, 2021 – Smart code enhancement**

An \* in the field 'Stop mail (Y,N,\*)' on Smart Codes pg/7 will remove the Returned Mail flag as long as it is not an "S" which is the code for "Stop Mail".

### **February 04, 2021 – Allow access-Special Desc.Code**

The new requirement was to stop access to EVERYONE and only certain User ID's to access these accounts. On the D/C field 'Allow access if special authority is at least \_', put a "-" (minus) to indicate 'No access allowed'. For the users who are ALLOWED to access these accounts with a "-" in the D/Code field, put an "\*" in "Allow access-Special Desc.Code-Y\*" on the second screen of System Security.

### **February 04, 2021 – Ability to resend last letter**

This has been added to Smart Codes. On the "Action lines", for sending a letter, you can now use "\*L" to resend the last letter on that case number. We look up the letter history and resend the last letter. We do not look for more than one letter code and this may not work as expected if cosigners and multiple letters were involved.

### **February 06, 2021 – New refresh for 6.0**

A full release of RMEX 6.0 has been loaded to the FTP.

### **March 04, 2021 – New refresh for 6.0**

A full refresh of RMEX 6.0 has been loaded to the FTP.