"How To Get Projects Completed On Time And Save Money On Custom Work"

Look for the many positive changes when requesting a project. The goal is to get the job done efficiently and quickly! This new process has already started and we believe in the new changes and ourselves so much that we are willing to give clients a special "*Guaranteed Results*" agreement for custom work.

Like all agreements **both** parties must fully participate and fulfill their side of the agreement as listed below:

Quantrax must	Client must . . . .
Call clients to analyze projects and ask questions to get the "right" information; we will not use emails to gather or clarify requirements.	Be available to talk to Quantrax on the phone during normal work hours when we need them and provide the best phone number(s) where you can be reached.
Deliver a <u>mandatory</u> user-friendly and short Webinar on how to write-up a project request, "***How To Get Projects Completed On Time And Save Money On Custom Work***".	Attend the project request Webinar, "***How To Get Projects Completed On Time And Save Money On Custom Work***".
	Provide the specifications and test cases to Quantrax on-time; failure to do this will mean that Quantrax **will not start** the project on-time and the project **cannot** be considered delivered late.

The agreement is considered **void** if either of the following occurs:

*If Quantrax does not. . . .	*If the Client is not . . . .
-Deliver the project on time -Resolve problems encountered in testing within 24 hours of delivering the programs, then Quantrax **will not charge** for the project.	Available to answer questions, then Quantrax **will add hours** to the project to compensate for delay and associated costs to Quantrax.

*When specifications for the original project is changed; the **agreement is cancelled/voided** and clients cannot make a claim that Quantrax has not fulfilled their side of the agreement.

IMPORANT: To get the "*Guaranteed Results*" agreement you **must** participate in the program by emailing support@quantrax.com with the **Subject**=Guaranteed Results and in the body of email state that you want to enroll in the program as of "specify the date".