



Quantrax
CORPORATION

RMEx
Receivables
Management
Expert

QUANTRAX CORPORATION

**RMEx SECURE E-MAIL® SERIES –
Phase I**

A LETTER CAN BE REQUESTED FROM
RMEX AND SENT AS A SECURED EMAIL.

Quantrax Corporation

BASED ON THE CONSUMER'S INTERACTION WITH THE SENT E-MAIL, RMEx WILL TAKE ACTION ON THE CONSUMER ACCOUNT.



SENDING A SECURE E-MAIL TO THE CONSUMER

THE CONSUMER WILL RECEIVE A NOTIFICATION E-MAIL

Reply Reply All Forward         



Payment Notice - A/C 01000435422 [FROM: Quantrax Corporation]

noreply@impscloud.com

To:

Hello ,
You have a new secure delivery from Quantrax Cloud, details as follows:

From	Delivery Subject
Quantrax Corporation	Payment Notice - A/C 01000435422
Secure Message Notification	
This is to let you know that a secure message is waiting for you. Please click the URL below to log into the secure messaging system to retrieve your message and files.	
Secure Package Payment Notice - A/C 01000435422	
Package Description Automatically generated package from Cloudfax Driver	
Files in Package	
24.pdf	0.0020 MB
Open your secure deliveries	

Please add noreply@impscloud.com to your allowed email list to prevent missed Secure Messages, many thanks from IMPSCloud.com

SENDING A SECURE E-MAIL TO THE CONSUMER

CONSUMER CLICKS LINK, CREATES PASSWORD AND ACCESSES E-MAIL

The screenshot displays the IMPS user interface. At the top left is the IMPS logo and the text "Your Secure Deliveries". A navigation bar at the top right contains links for "Welcome", "Terms and Conditions", "Privacy Policy", and "Logout". Below the navigation bar, there are filter and action buttons: "Select", "Delete", and "Refresh". The main content area shows a list of two email packages:

- Payment Notice - A/C 01000435422** From: Quantrax Corporation - 22 Nov 2016 - 12:20
Package: Payment Notice - A/C 01000435422
- Payment reminder - A/C 01000435422** From: Quantrax Corporation - 15 Nov 2016 - 11:55

On the left side, there is a sidebar with the following options:

- Received Date**
- Last 24 Hours
- Unread
- Read
- Search:
- Sort Order:

DOWNLOADING THE ATTACHED LETTER

The image shows a two-step process for downloading an attached letter from a secure message. In the first step, a notification message is displayed, indicating that a secure message is waiting. The notification includes the sender (Quantrax Corporation), the subject (Payment Notice - A/C 01000435422), and a reference number (Ref 1:24). A blue arrow points to the 'Reveal Secure Message and Package Files' link. In the second step, the 'View Secure Delivery' window is open, showing the same notification message and a list of attachments. A blue arrow points to the '24.pdf' attachment. The package description indicates it is an automatically generated package from Cloudfax Driver.

Received Date
 Last 24 Hours
 Unread
 Read
Search
Sort Order
Received (Descending) ▼

View Secure Message and Package
View Secure Delivery

From: Quantrax Corporation
Plain Subject: Payment Notice - A/C 01000435422
Ref 1:24
[Notification Message](#)

Secure Message Notification

This is to let you know that a secure message is waiting for you. Please click the URL below to log into the secure messaging system to retrieve your message and files.

[Reveal Secure Message and Package Files](#)

Received Date
 Last 24 Hours
 Unread
 Read
Search
Sort Order
Received (Descending) ▼

View Secure Message and Package
View Secure Delivery

From: Quantrax Corporation
Plain Subject: Payment Notice - A/C 01000435422
Ref 1:24
[Notification Message](#)

Secure Subject: Payment Notice - A/C 01000435422
Secure Message

Please see attachments:
24.pdf

Package: (Files:1, Total size: 0 MB)
 24.pdf - (0 MB)

Package Description
Automatically generated package from Cloudfax Driver

SETTING UP YOUR LETTER IN RME_x

- ▶ Body of secured e-mail can be customized to match your needs.
 - Simply design your image, html or a text mail body and assign it through a Cover ID.

- ▶ You can design your own letterheads for your consumer letter.
 - A graphic of your choice could be associated with any letter through letterhead using a Letterhead ID.
 - Up to two letterheads could be associated with a multi-page letter.

SETTING UP YOUR LETTER IN RME_x (*continued*)

- ▶ You can have buttons to jump to websites, play sounds through your secure email, through a Cover ID.
- ▶ The body of your e-mail can contain web links, through a Letterhead ID.
- ▶ Smart codes can be setup to be applied based on the consumer interactions.

IT'S SIMPLE... ASSIGN A COVER, ASSIGN YOUR LETTER BACKGROUND AND YOU SEND SECURE MAIL THROUGH RME_x!

EXAMPLE I : A LETTER SENT AS ATTACHMENTS

From:

Plain Subject:

Expiry Date:

Ref 1:48

[Notification Message](#)

Secure Subject:

Secure Message



INVOICE FOLLOW-UP

We have not heard back from you. We now offer you options to make quick easy payments.



Package: PAYMENT REMINDER (Files: 1, Total size: 0 MB)

 [PAYMENT_REMINDER.pdf](#) - (0 MB)

THIS '**PAY NOW**' BUTTON COULD DRIVE YOUR CONSUMER RIGHT TO THE MOBILE PAYMENT PORTAL!

EXAMPLE II : A LETTER SENT AS ATTACHMENTS



ATTN: Natalie Orlando
Date of Invoice: October 10, 2016
100 #
Main St
Seattle WA 46747

RE: Original Creditor: VARIOUS CREDITORS
Account Number: 121638
Previous Balance: \$14.09
Payment Amount: \$10.00
Balance Due: \$4.09

THIS ACCOUNT HAS BEEN PAID IN FULL

Please be advised that this letter serves as written verification that the above referenced debt has been paid and this matter is considered satisfied (Any payment returned due to insufficient funds will nullify this document).

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication was sent by a debt collector from a professional debt collection agency.

Please feel free to contact us upon receipt of this notice, if you have any further questions regarding this matter. For quality assurance purposes, your call may be monitored and/or recorded.

QUANTRAX COLLETION GROUP, INC. RI CITY RADIOLOGY
37 Arrowood Road ue Suite 500
Orlando, FL 32801 ARKHAM MA 22522
Toll-free (888) 888-1988 Q.C.G./Account Number:121638

A handwritten signature in black ink that reads "Jamie".

Jamie Horrel
(Director of Implementation)

YOU CAN MAKE
YOUR LETTER AS
COLORFUL AS YOU
WANT IT!

EXAMPLE III : A LETTER SENT AS ATTACHMENTS



USE WEB LINKS ON
YOUR LETTER IF
YOU WANT TO!

MARKING CONSUMER INTERACTIONS ON RME_x

- ▶ You will know what the consumer chooses to do with the e-mail.
- ▶ The possible actions that will get marked are as follows.
 - E-mail sent
 - E-mail viewed
 - Attachment downloaded
 - E-mail deleted
- ▶ You can apply smart codes to accounts based on the actions.

SUMMARY

- ▶ Thank you for attending the Introduction to sending secure e-mail through RMEx
- ▶ Signed up users will be informed by Quantrax regarding the training sessions.
- ▶ If you have not signed up already, please contact Quantrax USA office for further information by sending an email to support@quantrax.com with the **Subject line:** Requesting Secure E-mail Product





Quantrax
CORPORATION

RME_x
Receivables
Management
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**RME_x - ALWAYS RAISING
THE BAR**