**U.S. SUPPORT Team SCRUM POP-UP Action Items**

**TEAM**

-Pat -Jamie
-Debbie -Delight
-Steve
-**Dawna (HOST)**

**November 2012
AS of 11/19/12**

**INSTRUCTIONS:**

1. Change date above (daily)
2. When items are completed, move to end of **CLOSED** items table on to last page
3. Save on **FTP** site: <http://www.quantrax.com/kb/SCRUM/USSupportActionItems.docx>
4. Monthly Task List : <http://www.quantrax.com/kb/SCRUM/SupportTaskList/Nov2012FINALNew.xls>

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| **Action Item** | **Assigned To** | **Expected Completion Date** | **Added to Project IQ** | **Results/Comments** |
| Contact Clients for when they are going on GUI 3.0 (3/30) | Support | 11/20 (Jamie get list to Support)11/30 – Support contact their assigned clients |  |  |
| DK – Demo / Training for Linda | Delight/Debbie  | 11/20/12 | ?? | Scheduled for Monday (11/19) at 9am – Linda did not show – will attempt to reschedule  |
| Place for all procedures in one place | Dawna | 11/16/12 | No | Not needed – simple task (under 1 hour) |
| Access into Centron & DCCB (for IBiz) | Jamie(requested by DK) | 11/16/12 | Yes |  |
| Blended Transfers (Pat to test) | Pat | 11/26/12 | ? |  |
| HotList on AS400 | Debbie | 11/19/12 | ? |  |
| Changes to Project IQ – 48 hours alert in IQ | Pat | 11/26/12 |  |  |
| New solution for HELP (Oak HELP) | Pat/Debbie |  |  |  |
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| **CLOSED ITEMS** |
| **Action Item** | **Assigned To** | **Completed Date** | **Results/Comments** |
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