



RMEx 3.2 Release and Other Important Features

Presenters
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May 15th 2013

• Summary of Topics

- Cosigner changes 3.2
- Using Bar Coding for returned mail 3.2
- Handling Disaster areas 3.2
- Compliance changes
 - Masking of phone numbers based on Maximum Calls
 - Masking of phone numbers based on Time Zones
 - Home before work rule
 - Maximum calls allowed
 - Stopping the dialer from calling Cell Phone or allowing calls to be made
- Account List for Audit
- Including non-reportable balances in commissions
- Search for account by Court Case#
- Search account by Legal File#
- Changes in Phone Number Logic (copying phone numbers to first detail screen)
- Limiting what a collector can do on an account
- Base Bankruptcy and Deceased Scrubs

• Cosigner Changes

- Cell phone number has been added
- The phone numbers will be made inactive by closing the Cosigner OR thru the use of a Smart Code
- You can Close and Reopen the Cosigner
- When you close the Cosigner, we will make the their phone numbers inactive so you can pull them into campaign
- You can close the account and continue working the debtor
- You can close one or all cosigners
- Cosigner number can be part of the phone scrub
- You can stop mail on the debtor but continue sending letters to the debtor
- All of these can be done through the use of a Smart Code

RMEx QUANTRAX CORPORATION INC.

EVENTS
EXIT

Multiple Co-Signers / Other responsible parties

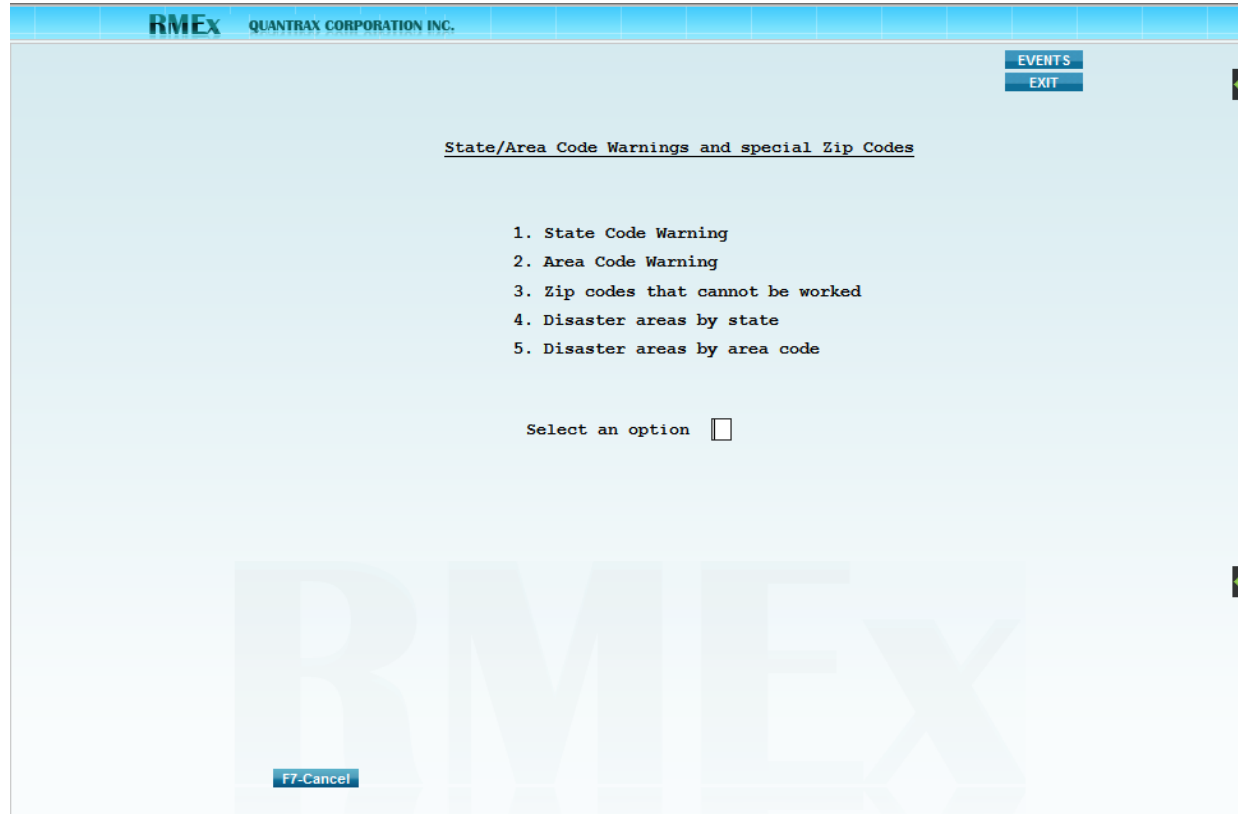
CoSig1 LEONHART PAT
Ext.Add [] RM []
Address 4300 MONTGOMERY AVE.
C/S/Z BETHESDA MD 20817
Phone# [] SS# XXXXX0000
POE [] DOB []
Wph# 301-657-2084 I Cph# 301-466-7483 I
Bank []
Ltrs-Y [] Cls.Code 4 Date 5/10/13
Lt.Sent Equal Resp. (Y) []
Relationship [] Co-User/Signer (U/C) []
CoSig2 COLLINS DEBBIE
Ext.Add [] RM []
Address 4300 MONT AVE
C/S/Z SILVER SPRING MD 20904
Phone# 301-245-1540 SS# XXXXX0000
POE [] DOB []
Wph# 301-657-4784 Cph# 301-466-7451
Bank []
Ltrs-Y [] Cls.Code [] Date []
Lt.Sent Equal Resp. (Y) []
Relationship [] Co-User/Signer (U/C) []
F12-Update F20-Delete

Case Number 99-001641504
Debtor GOMEZ AARON J

CoSig3 ZALDIVAR NELSON
Ext.Add [] RM []
Address 4300 MONTGOMERY AVE
C/S/Z BETHESDA MD 20814
Phone# 301-469-6582 SS# XXXXX0000
POE [] DOB []
Wph# 301-657-4785 Cph# 301-755-3962
Bank []
Ltrs-Y [] Cls.Code [] Date []
Lt.Sent Equal Resp. (Y) []
Relationship [] Co-User/Signer (U/C) []

• Disaster Areas

- You can specify by State or Area Codes to stop working accounts
- You can stop all letters from going out
- You can stop calls from being made
- You can stop Smart Code Series
- If you run Contact Series or Smart Code series based on calendar days, you will have a problem



The screenshot shows the RMEx software interface. At the top, there is a blue header bar with the RMEx logo and the text 'QUANTRAX CORPORATION INC.'. Below the header, there are two buttons: 'EVENTS' and 'EXIT'. The main area of the screen is light blue and contains the text 'State/Area Code Warnings and special Zip Codes' underlined. Below this, there is a list of five options:

1. State Code Warning
2. Area Code Warning
3. Zip codes that cannot be worked
4. Disaster areas by state
5. Disaster areas by area code

Below the list, there is a prompt 'Select an option' followed by a small square box. At the bottom left, there is a button labeled 'F7-Cancel'.

• Compliance Changes – Masking of Phone Numbers

- If a phone number has been masked you will not see the phone numbers
- You can mask phone numbers based on Maximum Calls and if accounts are in queues and are out of Time Zone
- Where we show you how you got to the account, Inquiry, Broken Promises etc., the category will show you ****NO CALL**** if based on Maximum Calls or ****OUT of TZ****

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Company # 99 Case # 000908496 Get Primary NEXT

Client Number 000002 TESTING GUI / PAR SELECT

Owner COL4 Worker COL4 Split

Client Acct # 1104300035

Home Phone - - -

Work Phone - - -

Cell Phone - - -

Follow Up Date 1/19/13 Time

Promise Amount .00

EVENTS EXIT

OUT of TZ

Guarantor None REED JAMES

Extra Address Ret.MI

Street Address 206 GERLACH LANE RM Once

City/State/Zip JAMESTOWN MO 65046

Home

Email

Employer ST MARYS HEALTH CENT

Social Security XXX-XX-0553 Date of Birth 7/02/1961

Patient (L/F) REED JAMES

X-Reference

Spouse (L/F)

ACat Status

Letters Pending Cred.Rept Reported-NEW

Amount Placed 566.75

Balance 566.75

Total Balance 2567.00

No. Of Accts 8

No. Paid in Full 0

Date Placed 9/23/11

Last Transaction 2/12/11

Last Worked 1/09/13

Last Letter 21 2/06/13

Last Payment .00

Last Pay Date

PD Check Amt

From

PD check Date

OTH+ LK.PH

Smart Code

Code Description

Er ror on GetDescripti

on codes() Index and le

ng th must refer to a l

Payments

Date Description Amount

Close Code Closed Date


NoteDate	Time	NC	Notes	Username
04/20/12	11:39	9C	Home Ph - 660 849-2381	MAY
04/20/12	11:39	9D	Work Ph - 573 761-7000	MAY
04/20/12	11:54		Prog 647.294.5071 - C	Dlr
05/02/12	13:11		I-Tel inbound 4167619633	MAY
01/09/13	01:01		test	VIR

Temporary Notes

Date Note

• Compliance Changes – Home Before Work Rule (I-Tel)

- Until you can call the work phone, the number will be masked.
- These rules are controlled at either the client or state level.
- If these rules are in force, the account category will say *HM before WK*



The screenshot shows the 'State Options' screen in the RMEx system. The background is light blue with a large, faint 'RME_x' watermark. In the top right corner, there are two buttons: 'EVENTS' and 'EXIT'. The main content area is white and contains the following text:

State Options

Company name 1 Owe Us Collections
State MD

Call home before work (Y) ☐ Y
Days to wait before calling work (default is 1)
If any account has not been attempted at home ☐
number change QCat to (APPLIES TO ALL STATES)

In the bottom left corner, there is a button labeled 'F7-Cancel'.

• Compliance Changes – Maximum Calls Allowed (I-Tel)

- These rules are controlled at either the client or state level.

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EVENTS
EXIT

Call Restrictions by State

Company name 1 Owe Us Collections
State MD

Days for Period 1 Days for Period 2

Maximum allowed per day

ATTEMPTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
MESSAGES	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
CONNECTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>

Maximum allowed within period 1

ATTEMPTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
MESSAGES	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
CONNECTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>

Maximum allowed within period 2

ATTEMPTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
MESSAGES	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>
CONNECTS	Phone# <input type="text"/>	Home# <input type="text"/>	Work# <input type="text"/>	Cell# <input type="text"/>	Debtor# <input type="text"/>	Non-Debtor# <input type="text"/>

Message is a contact (Y,A,I) ☐ On message that is contact, no calls to #,D ☐

Unidentified# is home# (Y) ☐ Count non-debtor calls as debtor calls (Y) ☐

Demand letter is attempt (Y) ☐

F1-Select **F7-Exit** **F20-Delete** **Press ENTER to update**

• Compliance Changes – Maximum Calls Allowed (I-Tel)

- These rules are controlled at the client

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EVENTS
EXIT

Client Update

Company Name 1 Owe Us Collections
Client Code 000002

Information to be displayed
when account is presented

Payments allowed (N=No, B=only adjustments) ☐
Allow zero or negative placements (Y) ☐
Special link code ☐
Hold Contact and Smart Code series (C,S,B) ☐
UDW to be displayed when account is presented ☐
Smart codes on links (N=No) ☒ Y
Bypass 30-day check for credit reporting-Y ☐
Analytical Attributes code ☐
Get permission to call using I-Tel (Y) ☒ Y
Expand events (ANb) ☐
No cell phone scrub (N) ☒ B
No credit cards (N) ☒ D

ACH permitted (N=No) ☒ C
Event Override code ☐
Masking options.....
Mask bad phones (Y,C) ☒ N
Mask if out of TZ (Y) ☒ Y
Protect Perm. flag (Y) ☒ Y
Mask after max.calls (Y) ☒ Y
Home before work (Y) ☐
Days to wait for above ☐

F1-New Selection F3-Search F7-Exit F12/Enter-Update

• Compliance Changes – Controlling Cell Phones (I-Tel)

- These rules control whether you can call cell phones either in Preview Mode or in Predictive based on having permission from the debtor or not having permission

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EVENTS
EXIT

Dialer Control File

Code	I	Description	I-Tel Dialer
Digits in extension			<input type="text" value="A"/>
Call Recording on/all Comp. (Y,N,b)			<input type="text" value="C"/>
Code to add to non-local#			<input type="text"/>
Dialer time zone (System time)			<input type="text" value="05"/>
Hours behind GMT			<input type="text" value="05"/>
Hours ahead of GMT			<input type="text"/>
Is DST on? (Y)			<input type="text" value="Y"/>
Override dialer Message Queue			<input type="text"/>
Override Message queue library			<input type="text"/>
Show inbound messages (Y,N,b)			<input type="text" value="Y"/>
Include balance in message (Y,N,b)			<input type="text" value="Y"/>
Show balance if over			<input type="text" value="1.00"/>
Use of 800 numbers for time zone			<input type="text"/>

WITH PERMISSION

Preview to cell (N=No) ☐

Predictive to cell (N=No) ☐

WITHOUT PERMISSION

Preview to cell (N=No) ☐

Predictive to cell (N=No) ☐

(N=Omit with other numbers, A=Always omit, blank=Always use)

F4-New Selection **F4-Remove Information** **F7-Exit**

• Compliance Changes – Account List for Audit

- You can now Include or Omit specific states in your search.

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EVENTS
EXIT

Account list for Audit

Sort 1-3

☐ Client code to Client code is Group# (Y) ☐ only (LYN) ☐

☐ Forwarded agency code Client consolidation code

☐ Balance range (\$) to Desc.Cd (I/O, Code) ☐

☐ Worked (999999=None) - H ☐ R/M flag (Y,S,N=blank) ☐

☐ Last transaction date from to Att (YN#) ☐ Con (YN#) ☐

☐ Follow-up date to Legal (I/O, L/P) ☐

☐ Age from placement (days) to OR dates to

☐ Primary insurance

☐ Secondary insurance

☐ Owner code (O, Code)

☐ Worker code (O, Code)

☐ Internal score to

☐ External score to Score type ☐

Select states (I,O) ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Payment arrangement (Y/N) ☐ P/D checks (Y/N) ☐

Promise to pay (Y/N,b) ☐ Close date range to

Closes (Y-Include 0=Only) ☐ Close codes (Blank=ALL)

Cosigner (Y,N) ☐ Phone (YXACHWN+0cw) Sec.Cls ☐

Include if payment within days

Omit if payment within days

QCAt Code (I/O, Code) ☐ ACat Code (I/O, Code) ☐ Batch

Client, owner or worker code must be entered.

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F2-More **F3-Search** **ENTER-continue**

• Compliance Changes – Account List for Audit

- You can now specify a Smart Code override when searching for a Smart Code that has made a decision on an account

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EVENTS
EXIT

Account list for Audit

Sort 1-3

Client code 2 to 2 Client code is Group# (Y) only(LYN)
 Forwarded agency code Client consolidation code
 Balance range (\$) to Desc.Cd (I/O, Code)
 Worked (999999=None) - H R/M flag (Y,S,N=blank)
 Last transaction date from to Att (YN#) Con (YN#)
 Follow-up date to Legal (I/O, L/P)
 Age from placement (days) to OR dates to
 Primary insurance
 Secondary insurance

-----Additional selections-----

Status code (I/O, code) ☐ ☐ ☐ ☐ ☐ ☐ Reporting group code owner ☐
 Smart Codes needed ☐ ☐ ☐ ☐ ☐ ☐ Follow-up (Y,F,P,N) ☐
 within (days) ☐ ☐ ☐ ☐ ☐ ☐ In contact series (I/O) ☐
 Smart Codes NOT needed ☐ ☐ ☐ ☐ ☐ ☐ In Smart Code series (I/O) ☐
 within (days) ☐ ☐ ☐ ☐ ☐ ☐ In work queue (Y,N) ☐
 Split code (I/O, Code) ☐ ☐ Decision met-S/Code ☐ ☐
 Payment amount range (\$) to
 Payment date range to

99 1 Owe Us Collections

F2-More ENTER-Continue

• Compliance Changes – Non-reportable Payments in Commission

- You can either include non reportable payments as commission or not
- This feature will be used in the new Dashboard and on the Daily payment totals for a period

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EVENTS
EXIT

System Parameters

Company name 1 Owe Us Collections

Add standard note immediately if no note by user (Y) ☐ Y

Bypass mininum for proportionate payment distribution (Y) ☐ Y

Create processing types for "Cell" and "Other phones only" (Y) ☐ Y

Get missing area codes using state and prefix (Y) ☐

Run linking during the day (Y) ☐

Run account processing in 3,4 or 5 parts (Enter 1,2 or 3) ☐

Primary balance search for collectors (N=No) ☐ N

From account details, get cell phones from links (Y) ☐ Y

In nightly update primary with cell phones from links (Y) ☐ Y

Add cosigners to other phones (Y) ☐ Y

Description code to add when debtor closed and cosigner open ☐ XX

Desc.Code for permission to bypass maximum calls compliance ☐

Include non-reportable payments in commission (some options) ☐

Mask phone numbers after maximum calls (Y) ☐ Y

Limit info. in account processing when access not allowed (Y) ☐ Y

WARNING - Contact Quantrax before using multi-part account processing

F7-Exit

• Search by Attorney Court Case#

• You can search by the attorneys Court Case# by Typing in a CC and case number in the Search data.

• The data that is searched is on the F6 screen

Account Inquiry		
Company name 1 Owe Us Collections		
Search Type	Search Data	
1 - Case number	a) Case#	b)
2 - Name	Last name	First name
3 - Client account number	Account#	Account# (Contd)
4 - Social security number	Soc.sec# (or last 4)	
5 - Street address	Street address	Address (Contd)
6 - Home phone number	Home ph# (xxxxxxxx)	
7 - Place of employment	POE	
8 - Phone numbers	Phone# (xxxxxxxx)	
9 - Primary balance	Primary balance	
10 - Case number with company	Company and case#	
11 - Guarantor name	Last name	First name
12,13,14,15 - Multi-company search	Guar.Name, Cl.Acct#, Address, Home Ph	
Search		Most recently accessed accounts
Company code	99	
Search type	1	
Search data	a) CC1234A x b)	
Only open (Y)	(Name search)	
12,13,14,15-Guar.name, Cl.acct#, Address, Home#		
		99-000964390 ALBANY
		99-000908496 REED
		99-000001766 MEDINA
		99-000001652 CAMPBELL
		99-090960008 SAMSON

F3-Sounds like F9-Purge F12-Multiple Accts F20-Recalls F24-Num.Cl.Acct#

- Search by Attorney Court Case#

- The data that is searched is on the F6 screen

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EVENTS

EXIT

Plaintiff

Case # 000964390

Collectors COLF COLF

County

Court

Judge

Court Case#

1234A

----- POE Information -----

Def1

Addr

C/S/Z

County

Code

SS#

XXXXXX0000

Att

H/Own

C.Att

Def2

Addr

C/S/Z

County

Code

SS#

XXXXXX0000

Att

H/Own

C.Att

Def3

Addr

C/S/Z

County

Code

SS#

XXXXXX0000

Att

H/Own

C.Att

PE1

Addr

C/S/Z

Phone

PE2

Addr

C/S/Z

Phone

PE3

Addr

C/S/Z

Phone

F3-Dup

F5-Docket#

F10-More

F12-Upd

F13-Intrst

F20-Del

F22-POE

F23-Bank

F24-Atty

• Search by Legal File#

- You can search by the attorneys Court Case# by Typing in a LF in the Search data.
- The data that is searched is on the F17 screen

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Account Inquiry

Company name 1 Owe Us Collections

Search Type	Search Data
1 - Case number	a) Case#
2 - Name	Last name First name
3 - Client account number	Account# Account# (Contd)
4 - Social security number	Soc.sec# (or last 4)
5 - Street address	Street address Address (Contd)
6 - Home phone number	Home ph# (xxxxxxxxxx)
7 - Place of employment	POE
8 - Phone numbers	Phone# (xxxxxxxxxx)
9 - Primary balance	Primary balance
10 - Case number with company	Company and case#
11 - Guarantor name	Last name First name
12,13,14,15 - Multi-company search	Guar.Name, Cl.Acct#, Address, Home Ph

Search

Company code

Search type

Search data a) x b)

Only open (Y) ☐ (Name search)

12,13,14,15-Guar.name, Cl.acct#, Address, Home#

Most recently accessed accounts

99-000964390	ALBANY
99-000908496	REED
99-000001766	MEDINA
99-000001652	CAMPBELL
99-090960008	SAMSON

F3-Sounds like F9-Purge F12-Multiple Accts F20-Recalls F24-Num.Cl.Acct#

• Search by Legal File#

- The data that is searched is on the F17 screen

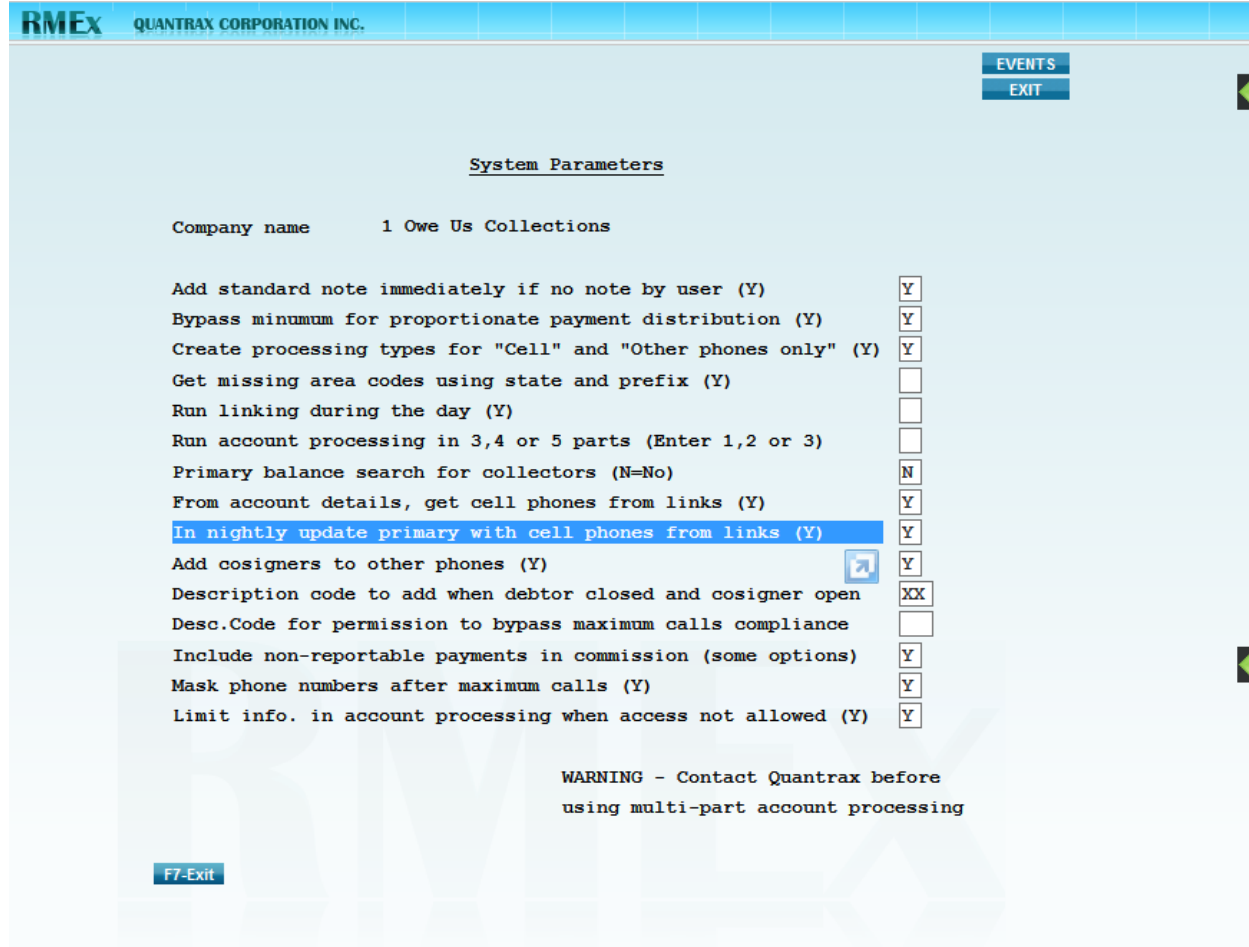
RMEX QUANTRAX CORPORATION INC.			
Company 99 Case # 000964390 Client Number 000003 CLIENT NAME Owner COLF Worker COLF Split Client .Acct # 2111382	INQUIRY 000 M	Home Phone Work Phone Cell Phone Follow Up Date 1/25/13 Promise Amount .00	
Guarantor 0 ALBANY CARTINA D Extra Address Street Address 354 EBENSBURG RD City/State/Zip JOHNSTOWN PA 15901		Amount placed 40.00 Balance 40.00 Total balance 160.00 No. Of Accts 4	
LEGAL TRACKING INFORMATION			
Def1 PE Address Ph# Start Ver Title Country of Residence	Def2 PE Address Ph# Start Ver Title Country of Residence		
Total Amt. of Suit .00 Date to Atty Total Payments .00	Auth. to Client Atty.Name Last Payment Amount .00	Rec. Auth .Back Atty.File# Z12345 Date	
F7-Exit F12-Update F17-Account Details F20-Delete all Information			

• Moving Phone Numbers to 1st Detail during Nightly

• If you want to move Cell Phones to the 1st Detail Screen – You need to setup in System Parameters

• Currently, we move phone numbers to 1st Detail Screen IF they are a Phone Code H-W or C

• Now we will allow you to move ANY phone Code to 1st Detail Screen



RME_x QUANTRAX CORPORATION INC.

EVENTS
EXIT

System Parameters

Company name 1 Owe Us Collections

Add standard note immediately if no note by user (Y) ☐

Bypass minimum for proportionate payment distribution (Y) ☐

Create processing types for "Cell" and "Other phones only" (Y) ☐

Get missing area codes using state and prefix (Y) ☐

Run linking during the day (Y) ☐

Run account processing in 3,4 or 5 parts (Enter 1,2 or 3) ☐

Primary balance search for collectors (N=No) ☐

From account details, get cell phones from links (Y) ☐

In nightly update primary with cell phones from links (Y) ☒

Add cosigners to other phones (Y) ☐

Description code to add when debtor closed and cosigner open ☐

Desc.Code for permission to bypass maximum calls compliance ☐

Include non-reportable payments in commission (some options) ☐

Mask phone numbers after maximum calls (Y) ☐

Limit info. in account processing when access not allowed (Y) ☐

WARNING - Contact Quantrax before using multi-part account processing

F7-Exit

• Moving cell phones to 1st Detail during Nightly

• Any Phone Code can be sent to 1st Detail screen

• You need to use the feature “Copy to Home, Work, cell during nightly

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EVENTS
EXIT

Other Phones System Control File

Company name 1 Owe Us Collections
Phone code N (Code D is reserved for delete option)

Description

MAXIMUM NUMBER OF CALLS BEFORE THE PHONE NUMBER IS DISABLED

Types . . .

Spoke to person (Phone was answered) ☐
Answering machine - left message ☐
Busy/No answer/Ans.machine, no message
Bad number, number changed or other SIT

Debtor home phone (Y) ☐
Debtor work phone (Y) ☐
Debtor cell phone (Y)

Copy to home, work, cell during
nightly processing (H,W,C) ☒

Allow user to change bad number to good (Y) ☐

F4-Delete F7-Exit F10-Create disposition codes

- Limiting Access to Account in Predictive/Inbound & Account Processing

- You set up in System Parameters.
- You need to use the feature “Copy to Home, Work, cell during nightly

RME_x QUANTRAX CORPORATION INC.

EVENTS
EXIT

System Parameters

Company name 1 Owe Us Collections

Add standard note immediately if no note by user (Y) ☐ Y

Bypass minimum for proportionate payment distribution (Y) ☐ Y

Create processing types for "Cell" and "Other phones only" (Y) ☐ Y

Get missing area codes using state and prefix (Y) ☐

Run linking during the day (Y) ☐

Run account processing in 3,4 or 5 parts (Enter 1,2 or 3) ☐

Primary balance search for collectors (N=No) ☐ N


From account details, get cell phones from links (Y) ☐ Y


In nightly update primary with cell phones from links (Y) ☐ Y

Add cosigners to other phones (Y) ☐ Y

Description code to add when debtor closed and cosigner open ☐ XX

Desc.Code for permission to bypass maximum calls compliance ☐

 Include non-reportable payments in commission (some options) ☐ Y

 Mask phone numbers after maximum calls (Y) ☐ Y

Limit info. in account processing when access not allowed (Y) ☐ Y

WARNING - Contact Quantrax before
using multi-part account processing

F7-Exit

• Limiting What a Collector Can Do on an Account

- Feature works with I-Tel and in Account Processing
- User will get a message (driven by Description Code)
- Will only be able to apply a Smart Code, other fields are protected.

Company <input type="text" value="99"/> Case # <input type="text" value="000001762"/>		INQUIRY 000 M	Home Phone <input type="text" value="602"/> <input type="text" value="273"/> <input type="text" value="0020"/>
Client Number <input type="text" value="000002"/> TESTING GUI / PAR SELECT			Work Phone <input type="text"/> <input type="text"/> <input type="text"/>
Owner <input type="text" value="BC"/> Worker <input type="text" value="BC"/> Split <input type="text"/>			Cell Phone <input type="text"/> <input type="text"/> <input type="text"/>
Client Acct # <input type="text" value="2096213620"/>			Follow Up Date <input type="text" value="1/19/13"/>
Guarantor <input type="text" value="0"/> <input type="text" value="GAGE"/> <input type="text" value="ZELMAN"/>			Promise Amount <input type="text" value="100.00"/>
Extra Address <input type="text"/>			Amount placed <input type="text" value="4345.40"/>
Street Address <input type="text"/>			Balance <input type="text" value="2876.51"/>
City/State/Zip <input type="text"/> <input type="text"/> <input type="text"/>			Total balance <input type="text" value="11497.28"/>
			No. Of Accts <input type="text" value="3"/>

LIMITING INFO - CANNOT
SEE DEBTOR DETAILS

• Limiting What a Collector Can Do on an Account

- Now they can transfer the account to a supervisor or the appropriate person.

RMEx QUANTRAX CORPORATION INC.

Company # 99 Case # 001480272 Get Primary NEXT

Client Number 000002

Owner COL4 Worker COL4 Split

Client Acct # 4308514439066979

Home Phone
Work Phone
Cell Phone
Follow Up Date 1/19/13 Time
Promise Amount .00

OUT of TZ

Guarantor 0 DIEHL AMANDA D

Extra Address APT L Ret.MI

Street 355 BREE LN RM Once

City/State/Zip WATSONVILLE CA 950764197

Home

Email

Employer UNKNOWN 0000

Social XXX-XX-6831 Date of Birth 11/10/1981

Security#

Patient (L/F)

X-Reference

Spouse (L/F)

ACat Status

Letters Pending Cred.Rept Reported-NEW

Amount Placed 1396.75

Balance 1466.87

Total Balance 5867.48

No. Of Accts 4

No. Paid in Full 0

Date Placed 3/05/12

Last Transaction 11/21/08

Last Worked 1/09/13

Last Letter 21 2/06/13

Last Payment .00

L. Pay Date

PD Check \$

PD Check Date

Smart Code 614

SMART CODE

Smart Code 614 ACat

QCat TFrame (A,M,P) M

Promise Amount .00

Follow-Up Date or

Send Letter

Transf. to

Notes Wrk Item-Y

Close Code Closed Date

NoteDate	Time	NC	Notes	UserName
04/24/12	12:16		dialer no answer 2nd time	*SS
04/24/12	12:21	99	Letter Failed - AD	***
04/24/12	12:21	99	Add.info. is not complete	***
01/09/13	01:01		test	VIR
02/07/13	13:59		Credit Reporting - NEW	DEB

Date	Note

• Bankruptcy and Deceased Scrubs

- Base Interface with Interactive Data
- You select the accounts and send them a file however often you wish
- They have a Warehousing Service where you send them the accounts, they store them and notify you when there is a hit
- Accounts are selected based on the existence of a Description Code
- Apply a Smart Code to apply when account has been sent for a scrub
- Close an account and it is removed from the Warehouse



Thank you for attending!

If you have further questions, comments, feedback please
send them to support@quantrax.com