**Quantrax Corporation Inc**.

RMEx – Process Doc I

**Note: This is not needed for hosting clients.**

1. **Contact information**
2. **System Analysis**
3. **AS400 purchase/upgrade**

**This information must be returned to Quantrax before the due date. Any delay in returning this information could cause the final conversion to be moved to a later date.**

**Fill this out as a MS Word Document. Do not send back as a PDF or Scanned.**

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**Quantrax and Client Contact Information**

This page is used for key contact information for both Quantrax and the client. You will need to complete the client section.

**Quantrax Information:**

QUANTRAX CORPORATION, INC.

4300 Montgomery Ave

Phone 301-657-2084

E-mail address for implementation phase – support@quantrax.com

Web site - http://www.Quantrax.com

Pager information - See Client Support Section of website

Project Leader -

**Client Information:**

Company Name

Address

Phone

After hours phone#

Fax

E-mail

Technical Contact

Collections Contact

Conversion Coordinator

**Step A**

**Respond to questions.**

**Please tell us a little about the type of collections you are currently engaged in (Medical, legal etc):**

RMEx cannot be shipped until the user has responded to the following questions.

Responsible Party: **CLIENT**

1. Do you already have a VPN for Internet Access?
2. Do you have an AS/400?
3. What model AS/400 do you have?
4. What Version of the AS/400 Operating System (OS/400) are you on? V R M
5. What type(s) of backup/restore media do you have? \_\_8 mm

**\_\_**1/4" Cartridge

**\_\_**9-track tape

**\_\_**CD

**\_\_**Other (Specify

**\_\_**None (Explain)

1. How much memory does your AS/400 have? Megabytes.

(If you do not know, use WRKSYSSTS to determine.)

1. Disk Information -

 A) How much total disk space does your AS/400 have? Gigabytes

(If you do not know, use WRKSYSSTS or WRKSYSSTS to determine)

B) How much free space do you have on your disk storage? % (If you do not have enough space for us to do a conversion, you may need to purchase additional disk space to hold necessary conversion files.

1. How many users will you have on RMEx? Collectors

Clerical

Other users

1. What software are you currently running on your AS/400?
2. For collections
3. For other users
4. RMEx runs exclusively on the IBM AS/400. Do any of your personnel have experience in

 AS/400 operations?

(If not, at least two persons in your organization should become familiar with basic AS/400

operations.)

1. How long does it take your current collections package, to respond to each users input and

 refresh the screen?

1. Do you have a modem and controller that is free to be dedicated to the exclusive use of Quantrax for providing application support?

If yes, what is your modem’s maximum speed?

What is the modems phone number

If it is less then 14,400 you need to upgrade using that as the minimum. If you answered “No” to the question above, you will need to purchase a modem and controller that meets the above criteria.

**Note: If you are on OS version V5R1/iSeries, you will need to purchase an external modem and extra com port for SDLC connectivity.**

1. Is your AS/400 accessible from the Internet?

If yes:

1. IP address
2. Port number
3. Do you have a means for transferring files between your the AS/400 and personal computers?

**\_\_** YES

**\_\_**NO - If no, you will need to purchase either Client Access (which is included with V3R7 or above of the operating system) or some other PC to AS/400 file transfer program.

1. Does anyone at your location have expertise with Query/400, or some other AS/400 report generator?

 (This will be useful if you want to generate custom reports, or to perform data analysis on your system.)

1. Do you have PDM, the AS/400 Program Development Manager installed on your system?

\_\_ YES

**\_\_**NO - If no, you should purchase at least a single user capable version of PDM, if you want to be able to write programs for the AS/400.

1. Do you have RPG/400?

**\_\_**YES

**\_\_**NO - If no, you should purchase at least a single user capable version of RPG/400, if you want to be able to write programs for the AS/400.

1. Other information or notes pertaining to the above questions that you think will help with the conversion:

**Step B**

 **Purchase/Upgrade AS/400**

There are certain hardware requirements that must be satisfied in order to

* 1. Install RMEx on your computer,
	2. Convert your data and business to RMEx and
	3. Operate RMEx in a production environment.

Step A contains questions that you will answer and help Quantrax to analyze your requirements and assist you with any recommendations. The requirements include enough memory for the number of users you will have, sufficient disk space requirements for your conversion, a modem and controller that can be dedicated to Quantrax’s use and an AS/400 powerful enough to handle your workload and future data storage needs.

Please make any comments in the “Notes” section below.

Responsible Party: **CLIENT**

Notes

**Step C**

**Upgrade AS/400 Software**

Your AS/400 must be running at least V4R3M0 of the OS/400. Higher releases are acceptable. If your machine is on a lower version of the operating system, you must contact IBM or your service provider to arrange to upgrade your operating system. Use the DSPPTF command to see what version of the operating system you are currently operating.

Also, you should have PDM, the Program Development Manager as well as RPG/400 if you intend to do any development at your office. Quantrax will support the base system as well as offer you quotations for any custom work needed. This work will be done on Quantrax’s system and then transmitted to your system. You do not need PDM or RPG/400 if you do not intend to do any special programming from your office.

Further, you should consider purchasing Query/400 or some other query product to create custom reports and/or to perform data analysis.

Responsible Party: **CLIENT**

Notes