



State Options – Allows you to set up specific rules based on the state that the guarantor resides in

- Allows you to:
- Charge state tax, finance charges and stop interest on specific balances
- Control if an account is worked, when it is worked and what numbers can be called
- Close accounts, forward accounts to other agencies, move accounts to specific owners, send letters, send receipts and apply smart codes
- Stop credit reporting, stop the user from setting up direct checks
- Send messages and/or warnings to users
- Set IVR and campaign restrictions
- Add specific text to letters going to the state

State Options

Company name	IOU OWE-IT COLLECT SERVICES, INC. RMEx		
State	GA		
Tax rate	<input type="text" value=".00"/>		
Not allowed to work, no calls to POE (N,P)	<input type="checkbox"/>	Warn debtor that call is being recorded (Y)	<input type="checkbox"/>
Close accounts (Y)	<input type="checkbox"/>	Close code	<input type="text"/>
Forward to agency	<input type="text"/>	Forwarding rate	<input type="text" value=".00"/>
Change owner to	<input type="text"/>	Send letter	<input type="checkbox"/>
Apply Smart Code	<input type="checkbox"/>	Payment receipt (Y) / Letter	<input type="checkbox"/> <input type="checkbox"/>
Rate for finance charge	<input type="text"/>	No fin.chg. on sec.bal-N	<input type="checkbox"/>
No interest on sec.bal. (N)	<input type="checkbox"/>	No Post-dated/Directs Checks (N,1)	<input type="checkbox"/>
No credit reporting (N)	<input type="checkbox"/>	Time frame (A,M,P)	<input type="text"/>
State/area code warnings (Y)	<input type="checkbox"/>	No working before	<input type="text"/> or after <input type="text"/>
Dialer IVR/Campaign restriction (Y,A,P,N)	<input type="checkbox"/>		

Letter text – Allows you to set up specific text to be included on all letters going to the state.

State Options

Company name IOU OWE-IT COLLECT SERVICES, INC. RMEEx
State GA

Letter text

F7-Cancel

- Setup the text needed for the letters
- Add the appropriate merge codes to the letter



State and Area Code Warnings

– Allows you to set up specific warnings to be presented to the user or apply Smart Codes.

- Warnings can be set up by:
 - State code
 - Area code
- Smart Codes can be applied to:
 - Zip codes

State/Area Code Warnings and special Zip Codes

1. State Code Warning
2. Area Code Warning
3. Zip codes that cannot be worked

Select an option

F7-Cancel



State Code Warning – Allows you to set up specific warnings by state to be presented to the user.

State Code Warning Information

Company name IOU OWE-IT COLLECT SERVICES, INC. RMEEx
State GA

Warning to be displayed -

This is a state warning

F1-New Selection F3-Search F4-Remove Information F7-Exit

- Type the warning to be presented
- Warning is displayed when user accesses account



Area Code Warning – Allows you to set up specific warnings by area code to be presented to the user.

Area Code Warning Information

Company name IOU OWE-IT COLLECT SERVICES, INC. RMEEx
Area code 301

Warning to be displayed -

This is an Area Code warning

F1-New Selection F3-Search F4-Remove Information F7-Exit

- Type the warning to be presented
- Warning is displayed when user accesses account



Zip Codes that cannot be worked – Allows you to apply a Smart Code based on the zip code on the account.

- Enter the zip codes you want to apply a Smart Code
- Enter the Smart Code to be applied

Zip Codes that cannot be worked

Company name IOU OWE-IT COLLECT SERVICES, INC. RMEx

32060										

Smart Code to apply

This information will be checked and the Smart Code applied during nightly processing, for new accounts or address changes.

ENTER-Update Information F7-Exit