



Other Phones

– Allows you to control how the dialer handles specific types of phone numbers, and is used to define the different types of Phone Codes

- Create the phone code
- You can designate the maximum number of attempts the dialer should make based on the type of dialing outcome before it disables the phone code
- If a connect is made the number of attempts will be reset to zero
- You can designate if this phone code should also be considered a home, work or cell phone
- NOTE: Phone codes H-home, W-work, C-cell and D-delete are reserved for the base system
- For the Cell Phone Scrub you must designate that a H, W and C are Home Work and Cell along with any other phone codes setup for the scrub.

Other Phones System Control File

Company name IOU OWE-IT COLLECT SERVICES, INC. RMEx
 Phone code Q
 Description

Maximum number of attempts before the phone number is disabled

Types . . .

Spoke to person
 Answering machine - left message
 Busy/No answer/Ans.machine, no message
 Bad number, number changed or other SIT

Debtor home phone (Y)
 Debtor work phone (Y)
 Debtor cell phone (Y)