



Holiday Logic

Some states have holidays on which you should not make calls into those states. You can access a calendar within the GUI that will allow you to set up holidays and special times when you can make calls on those days. *At this time, only the logic to stop calls on specific dates is active.* The options can be set up at the company level for specific states or for all states. Thanksgiving and Christmas could be set up as holidays for all companies, while a special holiday could be defined for MA, not affecting any other states. This option works with I-Tel.

The set up option is within the I-Tel System Controls and can only be accessed through the GUI.

Here is a sample screen for setting up the holidays.

RMEx Holiday Maintenance
?

February 2014

Jan	February 2014						Mar
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28		

■ Today
 ■ Selected day
 ■ Holiday

Maintenance settings

Friday, February 21, 2014

Company 98

State All(USA/CANADA)

Start time 23:15

End time 23:45

No calls All day event

test 3 update

Year view

Dec	January 2014							Feb	Jan	February 2014							Mar	Feb	March 2014							Apr	Mar	April 2014							May						
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	1	2	3	4	26	27	28	29	30	31	1	23	24	25	26	27	28	1	30	31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
5	6	7	8	9	10	11	2	3	4	5	6	7	8	2	3	4	5	6	7	8	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
12	13	14	15	16	17	18	9	10	11	12	13	14	15	9	10	11	12	13	14	15	13	14	15	16	17	18	19	20	21	22	23	24	25	26							
19	20	21	22	23	24	25	16	17	18	19	20	21	22	16	17	18	19	20	21	22	20	21	22	23	24	25	26	27	28	29	30	1	2	3							
26	27	28	29	30	31	1	23	24	25	26	27	28	1	23	24	25	26	27	28	29	27	28	29	30	1	2	3	4	5	6	7	8	9	10							
2	3	4	5	6	7	8	2	3	4	5	6	7	8	30	31	1	2	3	4	5	4	5	6	7	8	9	10														

Holiday Summary

test 1

test 3 update

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