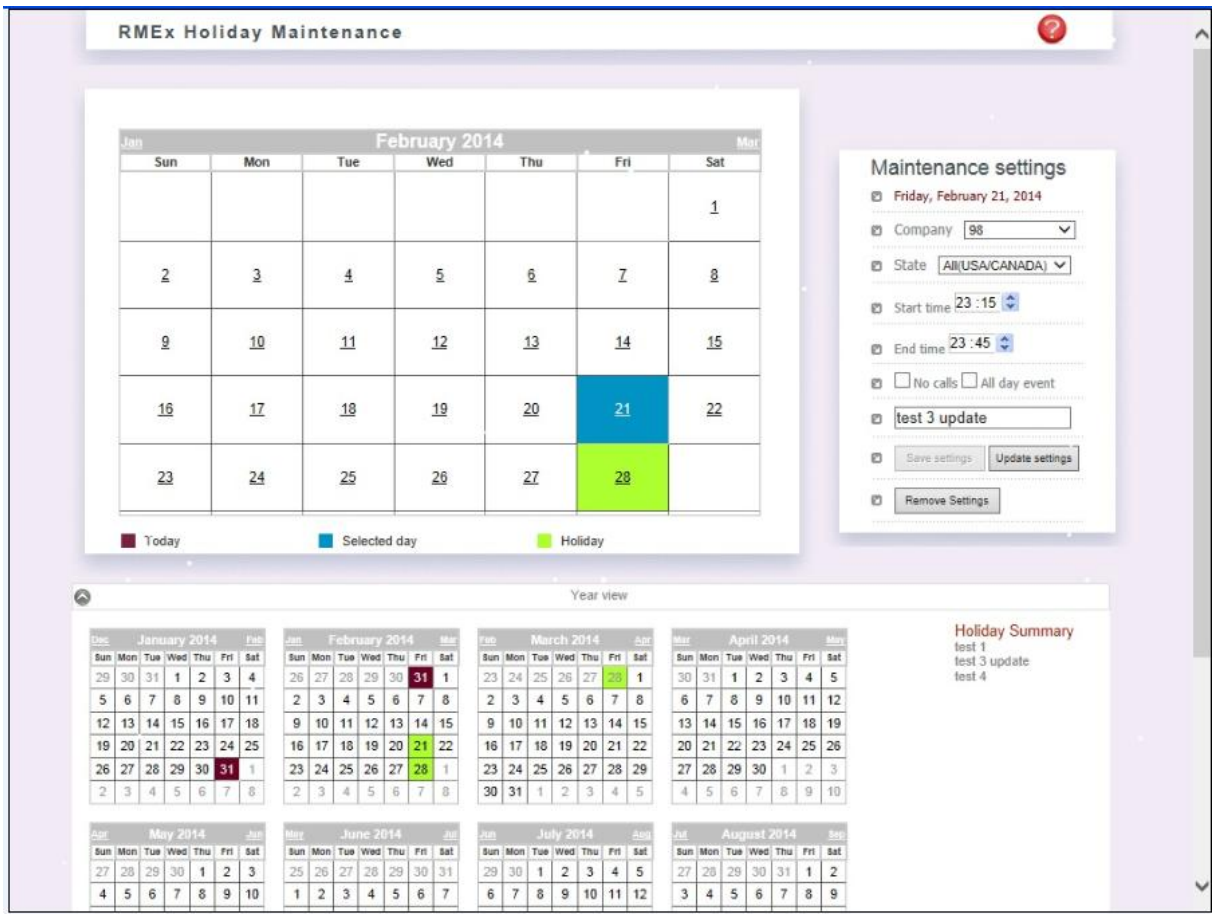
Holiday Logic

Some states have holidays on which you should not make calls into those states. You can access a calendar within the GUI that will allow you to set up holidays and special times when you can make calls on those days. *At this time, only the logic to stop calls on specific dates is active.* The options can be set up at the company level for specific states or for all states. Thanksgiving and Christmas could be set up as holidays for all companies, while a special holiday could be defined for MA, not affecting any other states. This option works with I-Tel.

The set up option is within the I-Tel System Controls and can only be accessed through the GUI.

Here is a sample screen for setting up the holidays.


RMEx Holiday Maintenance
February 2014
Sun Mon Tue Wed Thu Fri Sat
Today
Selected day
Holiday
Maintenance settings
Friday, February 21, 2014
Company 98
State All(USA/CANADA)
Start time 23 :15
End time 23 :45
No calls All day event
test 3 update
Save settings
Update settings
Remove Settings
Year view
Holiday Summary
test 1
test 3 update
test 4