SETTING UP AND IMPLEMENTING YOUR NEW DIALER

*Instructions: We **recommend** you listen to the all questions for the topic in the order that they are listed.*

In this area, we will discuss some of the implementation details with regard to setting up a new I-Tel dialer within a client's infrastructure.

- [What technical resources does a client require in order to set up a new dialer?](#)

- [Assuming a client has a sufficient number of lines, can they use their existing T1's or PRI's?](#)

- [Does Quantrax handle that or does the client need to be involved?](#)

- [What about integrating the dialer with the PBX? Does a client need to have their PBX people on site?](#)

- [How long does it take for Quantrax to order and configure a box for the client?](#)

- [What can be done as a part of the implementation plan, before a box is built and delivered?](#)

- [Once the box is delivered to the client, what has to be done prior to someone coming out on site?](#)

- [How much time does someone spend on-site, and can you explain briefly how that time is spent?](#)

- [What does Quantrax recommend in terms of the qualifications and experience for the people who should be trained in the area of dialer management? How many people should a client consider Training in the management area?](#)

- [If everything goes very well, what do you expect a client to be able to do after the trainer has left the site?](#)

- [What areas are likely to need more training? How could that training be delivered?](#)