**Hosting information required.**

This information must be sent back as soon as possible. ***Please send it back as a word document.*** Do not send back as a hand written scanned document.

* Your Company Name Address and Phone Number:
* The Name of person to contact for Hosting Setup:

Name:

Phone #:

Email address:

* List other Software / Servers in your current office that will be connected to the hosting RMEx software. For example, a Dialer, Real Time Credit Card server etc.

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| **Services/ Servers / Software in office** | **IP Address** | **Notes** |
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**Once we have this information, you will be contacted by Dan Baldowin for VPN Setup Hosting Setup. And by Jamie Horrell for the VPN setup for Quantrax to access any servers that we provide support for INSIDE your office. See the Hosting Road Map**

**Internet information**

* Your ISP provider:
* Your Internet bandwidth speed, upload and down:
* You are required to have a Static IP. What is your static IP Address.
* Does your ISP guarantee your internet speed / Quality of Service? (You may need to contact them about this to test the quality of your internet service to quantraxhost.com):

Note: Quantrax cannot be responsible for the quantity of your internet connection at the level of your ISP. Quantrax Hosting is located in the SAME room with Time-Warner Telecom’s redundant dual internet backbone, for superior internet uptime and accessibility**.**

**Printer info needed**

* Make and Model of your Printer (NOTE: Printer must support Hewlett Packard PCL ( Printer Control Language) to work with the iSeries:
* IP Address of your printer:
* Do you want the printer to PRINT everything, or be held in the Out Queue?

**VPN Setup must be started immediately.**

VPN Setup: Who will be the contact person for your VPN / Firewall setup?

Name:

Phone #:

Email address:

**Your VPN Administrator will need to fill out the information listed under “Customer Details”, and will use the information under “Datacenter Details” for setting up the VPN on your side. You will be contacted by Manage Inc for the actual setup once we have this information.**

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| --- | --- | --- | --- |
| **#** | **Description** | **Customer Details** | **Datacenter Details** |
| **1** | **VPN/Firewall device make/model** |  | Cisco ASA 5510 |
| **2** | **Peer IP address** |  | 74.203.56.2 |
| **3** | **Authentication method: Pre-shared key** | To be exchanged during setup. | |
| **4** | **Transform set** | 3DES + SHA1 (PHASE 1 & 2) | |
| **5** | **DH Group (1 or 2)** | 2 | |
| **6** | **PFS (yes or no)** | NO | |
| **7** | **ISAKMP lifetime (seconds)** | 86400  IPSEC lifetime 28800 | |
| **8** | **Network addresses for IPSEC**  **(traffic to be encrypted)** |  | 74.203.56.9/32  74.203.56.120/29 |
| **9** | **IP address to test VPN connectivity** |  | 74.203.56.9 |

**Dialer Information needed.**

* Do you currently have a dialer? Who do you use?
* If I-Tel what version of the I-Tel dialer code do you have?

**Existing Quantrax Clients**

* What version of the iSeries operating system are you on?
* What version of RMEx?
* How big is your SCDATA library?
* What media do you use to save your backups? For example if for you use a tape backup, what is the model of your tape drive, and what kind of tapes does it use?
* How will you transfer your data? Please make sure an appointment is setup for this discussion. The preferred method is FTP, but may involve transferring data using other media.

**Users who will be accessing RMEx: We will need their Full Names (First, Last).**

NOTE: If you are already being hosted by Quantrax please fill in the current userids. We will send new User IDs.

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| --- | --- | --- |
| **Last Name** | **First Name** | **RMEx userid ONLY if already hosted** |
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