IMPLEMENTING THE RMEx GUI

This document discusses the system requirements to prepare for the RMEx GUI.

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Page 1 of 15

Introduction

The RMEx GUI (Graphical User Interface), is Quantraxs innovative method for replacing the classical (Some say old fashion) IBM "Green Screens", with a new, up-to-date, user friendly graphical interface, that will appear familiar to anyone using a computer today. Although much of the functionality that you have been accustom to using with a green screen will still be there, you now have all the benefits of a point and click interface, along with additional RMEx enhancements that were not possible in a green screen environment. We would also like to acknowledge the support we have had from many of our clients for the wonderful enhancement ideas, suggestions, and support to help us make the RMEx GUI a world class product.

Pricing and GUI contract

Please contact Quantrax Support, so we can discuss your hardware and software needs, number of users etc. Once we have all the information we will send you a contract to be acknowledged and sent back to support@quantrax.com

The RMEx GUI System Configuration

The installation of the GUI requires WebSphere Application Server Version 8 (WASE 8), or higher on the ISeries. Additionally, a separate Windows PC server is needed for the GUI delivery, which we will call the QServer.

NOTE: WASE can also run on a PC for companies with a large number of users. Quantrax will discuss this option with you if there is a need.

The key configurations that will be needed for the GUI are as follows:

- □ Setting up VPN access with Quantrax
- □ Installing the WebSphere Application Server and related required software on the ISeries
- □ Installing and configuring QServer
- □ Installing RMEx GUI

The implementation will take approximately 2 - 3 weeks from the time you order your QServer. Please use the checklist on the next page to guide you through the tasks that need to be completed before the RMEx GUI installed.

Throughout this document you will be asked to verify and send Quantrax information about your systems.

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Page 2 of 15

IMPORTANT: As you read each section of this document **fill-out** and **print** the *GUI Implementation Client* Info form to notate the information requested. On the <u>last page</u> is a *GUI Implementation Checklist* for you to confirm all the tasks you need to complete <u>prior</u> to the GUI being installed.

Quantrax must have this document before we can install the RMEx GUI.

NOTE: Directions/AS400 commands are listed in the following pages.



Other Information to review

Click here for a Video explaining how to sign into, and navigate the RMEx GUI. This will be a good place to start your users

Click here for the GUI admin Document which explains the hardware components of the GUI along with initial testing, starting/stopping the WASE (GUI) servers, etc.



WE

Click here for the Account Detail Quick Start Guide

VPN Access with Quantrax

Clients are asked to set up a Site-to-Site, SES-256-bit encrypted VPN link between your iSeries and our own systems. This is for the purpose of transmitting modifications or PTF's and to analyze a problem remotely, if required.

Using other client VPN Software such as Cisco, SonicWALL, WatchGuard, etc., running from remote PC's, instead of a Site-to-Site connection VPN, has caused PC and connection issues in the past, resulting in unwanted delays. Direct access has been the most reliable and efficient method, allowing us to avoid unnecessary delays regarding customer support, which we would like to always avoid if possible.

Information needed to establish a Site-to-Site VPN Connection:

VPN Client information (send to Quantrax):

VPN Quantrax Information (Keep for your setup):

- □ Firewall Type
- □ Remote IP Address
- □ Your LAN IP Address

□ Firewall Type: SonicWALL NSA 2400

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Page 3 of 15

Your LAN SubnetiSeries address

□ I-Tel address (if used)

- Our Remote FQDN: vpn.quantrax.com (If you cannot use a domain name the IP address is 67.90.175.166)
- □ *Encryption*: AES-256
- □ Authentication: SHA1
- □ Key Lifetime: 86400
- □ Shared Secret: (We will exchange this at a later date)
- □ Our LAN: 192.169.0.0
- □ Our Subnet: 255.255.255.0

System Requirments for End User PCs

The minimum requirements for end user PCs to run with RMEx GUI:

□ The RMEx GUI is designed to use Google Chrome. We suggest using a modern dual or quad core CPU (Intel or AMD) with 4 gigs of RAM minimum.

The GUI is capable of running on older PC's such as a Pentium 4 with 512mb of RAM. But, we have found that on older PC's the GUI will be sluggish, the same way many of the newer programs would be on that same PC. So we cannot guarantee maximum efficiently if you are using an older PC using the minimum requirements.

Setting Up the QServer (Windows Server) for RMEx GUI

The minimum configuration for the QServer is as follows:

- □ Intel Xenon processor 2.0 Ghz
- \Box Windows 2008 server 64 bit
- □ 8 GB RAM
- □ Raid 1
- □ 2 x 1TB Hard Drives
- □ Redundant power supply
- \Box 1 x 1 GB Network card
- □ Minimum of Windows 2008
- □ Windows updates installed
- Internet Information Services (IIS)
 NOTE: IIS comes with Windows 2008
- □ System access (Formally Client Access). This will install the required ODBC Drivers
- □ .NET 3.5
- □ ASP.NET (in IIS Web Server)

How to Find: Verify if iAccess (ODBC drivers) installed on the QServer?

1. On Server from the Desktop, click Start



3. Click IBM System iAccess for Windows



2. Click All Programs



4. ODBC Administration items will display if it is installed



QServer Installation

If Quantrax <u>does not build</u> your QServer, you <u>must</u> configure the server with the specifications provided by Quantrax. Please contact Quantrax for information regarding:

- □ Installing System iAccess (formerly called Client Access)
- □ Installing .NET 3.(in Server Manager)
- □ Registering ASP.NET in the IIS Web Server

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Page 6 of 15

WebSphere Application Server (WASE) for RMEx GUI

Verify that the minimum configuration for the WASE 8 (Or above) is as follows:

NOTE: AS400 should have IBM Operating System Version 6.1

□ WebSphere Application Server (WASE)

NOTE: Free product from IBM (may already be installed)

- □ WebSphere Application Server V8 for i5/OS
- □ WebSphere Application Server V8 Express
- □ HTTP Admin or 5722DG1 IBM HTTP Server for i5/OS*
- □ JAVA (Minimums)
 - □ JAVA5722JV1 option 6 Java Developer Kit 1.4 (5722JV1-6)
 - □ JAVA 5722JV1 option 7 Java Developer Kit 5.0 (5722JV1-7)
 - □ JAVA 5722JV1 option 8 J2SE 5.0 32 bit (5722JV1-8) RMEx is the latest version
- □ IBM HTTP Server is installed

Below are instructions to help you find the information needed to send to Quantrax prior to GUI implementation.

Page 7 of 15

How to Find: What version of WebSphere Application Server (WASE) running on your iSeries machine?

1. Sign on as QSECOFR and type, go licpgm on the command line to see Licensed Programs:



3. Roll down to see if WebSphere was installed. Remain on this screen for the next step. 2. Take option 10 from the Work with Licensed Programs screen.

LICPGM		Work with	Licensed	Programs
Select o	ne of the fol	llowing:		
Manual 1.	Install Install all			
Prenar	ation			
5.	Prepare for i	install		
Licens 10.	ed Programs Display insta	alled licensed	programs	
11.	Install licer	nsed programs		
12.	Delete licens	sed programs		
13.	Save licensed	i programs		
Selectio	n or command			
F3=Exit	F4=Prompt	F9=Retrieve	F12=Cand	cel F13

4. Press *F11* (Display Release) to see version details. Our version shows *V6R1M0*. This is the minimum version you will need to have installed.

Remain on this screen for next section (use for JAVA options).

	D	isplay Installed Licensed Programs Sustem:			Display Installed Licensed Programs	Sustan
Licensed	Installed		Liceneed	Installed		aystem.
Program	Status	Description	Program	Poloseo	Description	
5761WDS	*COMPATIBLE	System/36 Compatible COBOL	5761UDS	VGR1M0	Sustem/36 Compatible COBOL	
5761WDS	*COMPATIBLE	System/38 Compatible COBOL	5761UDS	VGR1M0	Sustem/38 Compatible COBOL	
5761WDS	*COMPATIBLE	OPM COBOL	5761UDS	VGR1M0	орм совог	
5761WDS	*COMPATIBLE	ILE COBOL *PRV Compiler	5761UDS	VGR1M0	TIE COBOL *PRV Compiler	
5761WDS	*COMPATIBLE	ILE C	5761003	VED1MO		
5761WDS	*COMPATIBLE	ILE C++	5761008	VGD1M0		
5761WDS	*COMPATIBLE	IXLC for C/C++	5761008	VGD1M0		
5761WDS	*COMPATIBLE	Workstation Tools - Base	5761008	VGD1M0	Herketation Toole - Pace	
5733W61	*INSTALLED	WebSphere Application Server V6.1 for i5/OS	5701003	VGD1M0	HohSphare Opplication Server V6 1 for	• iE/00
5733W61	*INSTALLED	WebSphere Application Server V6.1 Express	5733W01	VGD1M0	HopSphare Opplication Server V6.1 Fu	13703
5761XE1	*COMPATIBLE	IBM Sustem i Access for Windows	5761VE1	VED1MO	TDM Supton i Oppose for Hindows	1 635
5761XH2	*COMPATIBLE	IBM Sustem i Access for Web	5761VU2	VORTHO	IDM System i Occess for Woh	
5761XW1	*COMPATIBLE	IBM Sustem i Access Family	5761 VI11	VURINO	IDM System i Occess Full Web	
5761XW1	*COMPATIBLE	System i Access Enablement Support	5761XW1	VGR1MA	Sustem i Access Enablement Sunnort	
			OTOTAWI	FORTHO	bystem i necess enabtement support	
Press Ent	er to continu	е.	Press Ent	er to conti	nue.	
F3=Exit	F11=Display	release F12=Cancel F19=Display trademarks	F3=Exit	F11=Displa	y option F12=Cancel F19=Display tra	ademarks

How to Find: JAVA Product Options 6, 7 & 8 needs to be installed as shown below (5722JV1-6 5722JV1-7 5722JV1-8)

5. From *Licensed Programs* PG-UP to see if JAVA is installed:

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Page 8 of 15

		System	
Licensed	Product		
Program	Option	Description	
5722BZ1	*BASE	IBM Business Solutions	
5722DG1	*BASE	IBM HTTP Server for 15/0S	
5722DG1		Triggered Cache Manager	
5722JC1	*BASE	IBM Toolbox for Java	
5722JS1	*BASE	IBM Advanced Job Scheduler for i5/0S	
5722JV1	*BASE	IBM Developer Kit for Java	
5722JV1		Java Developer Kit 1.3	
5722JV1		Java Developer Kit 1.4	
5722JV1		Java Developer Kit 5.0	
5722JV1	8	J2SE 5.0 32 bit	
5722QU1	*BASE	IBM Query for iSeries	
5722ST1	*BASE	DB2 Query Mgr and SQL DevKit	
	*BASE	IBM TCP/IP Connectivity Utilities for i5/0S	
5722WDS	*BASE	WDS for iSeries	
Press Ent	er to con		

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Page 9 of 15

How to Find: What is your admin console IP address (the IP address of your iSeries – machine where WASE is installed)?

1. Type *netstat* on a command line and enter. The following screen will be presented. (You need to use the ADMIN user id/password e.g., QSECOFR) 2. Select option #1 Work with TCP/IP interface status.



3. Now you will see the IP address of the iSeries where you installed the WASE.

		Work with TCP/	IP Interface St	atus	
					System:
Туре	options, press				
		iguration status		ilticast gr	
	Internet	Network	Line	Interface	e
Opt	Address	Address	Description	Status	
	127.0.0.1	127.0.0.0	*L00PBACK	Active	
	192.169.0.7	192.169.0.0	ETHLIN01	Active	

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Page 10 of 15

How to Find: Verify that the HTTP server for WASE is running

1. Type *WRKACTJOB* on command line.



2. The status of the HTTP server under *QHTTPSVR* sub system will display as shown below if active. Once these steps are answered/verified we can configure the WASE server and proceed.

		h	lork with	Active	Jobs		S10E9B60
CPU S	۶: 2.1	Elapsed ti	me: 00	:56 : 15	Active job	01/25/11 s: 432	07:38:37
2=(Change 3=Hold	d 4=End	5=Work		6=Release 7=	Display mes	
		Current	_				
Opt	Subsystem/Job	User	Туре	CPU %	Function	Status	
	DSP01	QSECOFR	INT	. 0	MNU-MAIN	DSPW	
	QSYSSCD	QPGMR	BCH		PGM-QEZSCNEP	EVTW	
	QHTTPSVR	QSYS	SBS	. 0		DEQW	
	ADMIN	QTMHHTTP	BCH		PGM-QZHBMAIN	SIGW	
	ADMIN	QTMHHTTP	BCI		PGM-QZSRLOG	SIGW	
	ADMIN	QTMHHTTP	BCH		PGM-QLWISVR	JVAW	
	ADMIN	QTMHHTTP	BCI	. 0	PGM-QZSRHTTP	SIGW	
	ADMIN	BUDDHIKA	BCI	. 0	PGM-QYUNLANG	TIMW	
	ADMIN	INTGU12	BCI	. 0	PGM-QYUNLANG	TIMW	
							More
Panar	meters or comma	and					
===>							
F3=E:	xit F5=Refres	sh F7	'=Find	F10=	Restart statis	tics	

How to Find: Verify that the current PTFs are installed on AS400

1. On Command Line type go licpgm



2. *Page Down* to Related Commands menu and select *option 71*-Program temporary fix commands

LICPGM	Work with L	icensed Prog	rams
Select one of the follow	ing:		
Completion Status 50. Display log for	messages		
Related Commands 70. Save and restore 71. Program temporar 72. Licensed command	commands y fix comman s	ds	
Selection or command ===> 71			
F3=Exit F4=Prompt F9 F16=System Main menu	=Retrieve	F12=Cancel	F13=In

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Page 11 of 15

3. Select option 13-Display Program Temporary Fix

4. Press Enter key to see all PTF's

CMDPTF	Program Temporary Fix Commands		Display Program Temporary	Fix (DSPPTF
Select one of the	following:		Tune choices press Enter	
Commands				
2. Apply Proc	gram Temporary Fix	APYPTF	Product <u>*ALL</u>	F4 for 1
5. Copy Progr 6. Copy PTF (7. Copy PTF (11. Delete Pro 13. Display Pr 14. Display Pr	ram Temporary Fix Cover Letter Group Ogram Temporary Fix Togram Temporary Fix TE Cover Letter	CPYPTF CPYPTFCVR CPYPTFGRP DLTPTF DSPPTF DSPPTFCVR	PTF numbers to select <u>*ALL</u> Release <u>*ALL</u> Cover letter only <u>*NO</u> Output <u>*</u>	Characte *ALL, V> *NO, *YE *, *PRIN
16. Install Pr 17. Load Progr Selection or comma ===> <u>13</u> F3=Exit F4=Promp (C) COPYRIGHT IBM	rogram Temporary Fix ram Temporary Fix and ot F9=Retrieve F12=Cancel F16=Major m CORP. 1980, 2005.	INSPTF LODPTF More	F3=Exit F4=Prompt F5=Refresh F12=Cancel F24=More keys	F13=How 1

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Page 12 of 15

Once the RMEx GUI is installed you will need to know how to

Troubleshooting

Each desktop must have the ability to reach the AS400 and QServer.

After installing the GUI if you cannot see it on the PC, ping the AS400 server

After installing the GUI if you cannot see the *Notes* section in *Account Detail* screen, ping the QServer

To *ping* the AS400 or the PC Server to make sure the PC can reach them:

NOTE: You need the IPadress for the server you want to reach. In this example we will use the IP address of **192.169.0.8**

 In Windows, click on the START button and in the dialog box type CMD and press Enter



2. At DOS prompt type, **PING 192.169.0.8** and press **Enter**

Command Prompt	x
C:\Users>ping 192.169.0.8	_
Pinging 192.169.0.8 with 32 bytes of data:	=
Reply from 192.169.0.8: bytes=32 time=1ms TTL=64 Reply from 192.169.0.8: bytes=32 time=1ms TTL=64	
Reply from 192.169.0.8: bytes=32 time=1ms TTL=64 Reply from 192.169.0.8: bytes=32 time=1ms TTL=64	
Ping statistics for 192.169.0.8:	
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli-seconds:	
Minimum = 1ms, Maximum = 1ms, Average = 1ms	
C:\Users>_	

After you hit **Enter** a "*Reply from*" message means you can reach that server.

If you get a message that states "*Request timed out*", they you are *not* able to reach that server

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Page 13 of 15