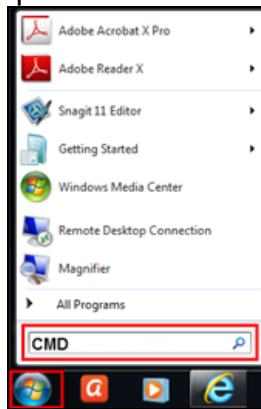
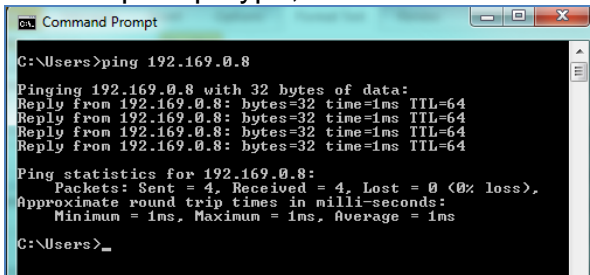


# Getting Started with RMEEx GUI

- Silverlight: The first time users logon to GUI, they will be prompted to install Silverlight. Each desktop needs the ability to reach the AS400 and QServer.
  - After installing the GUI if you cannot see it on the PC, ping the AS400 server
  - After installing the GUI if you cannot see the *Notes* section in *Account Detail* screen, ping the QServer
1. In Windows, click on the **START** button and in the dialog box type **CMD** and press **Enter**



2. At DOS prompt type, **PING 192.169.0.8** and press **Enter**



"Reply from" message means you can reach that server  
 "Request timed out" message means you are not able to reach that server

- ① View field level **HELP** in any screen – place cursor in field then click **HELP**
- ② Use the Up Arrow key on your keyboard to access these options. Ex. Click **ATTN** to get to new, separate account Inquiry screen, switching between account Inquiry and your workmap account.
- ③ Click the (Double Arrows) to expand and contract the RMEEx menu
- ④ Use mouse to select and open menu
- ⑤ Click on **Function** key buttons to access screen. This is accessed by hitting Alt and the F1 function key. (Alt + F1 – The old Client Access help key)