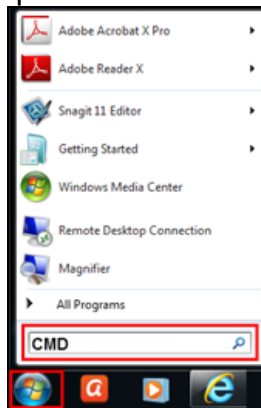
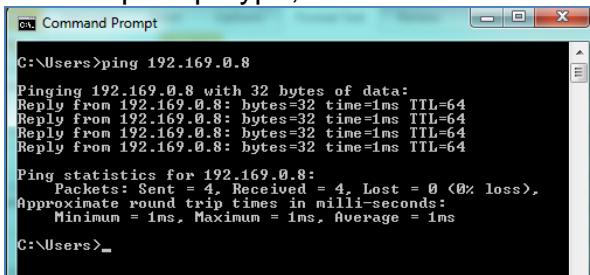


Getting Started with RME GUI

- Silverlight: The first time users logon to GUI, they will be prompted to install Silverlight. Each desktop needs the ability to reach the AS400 and QServer.
 - After installing the GUI if you cannot see it on the PC, ping the AS400 server
 - After installing the GUI if you cannot see the *Notes* section in *Account Detail* screen, ping the QServer
1. In Windows, click on the **START** button and in the dialog box type **CMD** and press **Enter**



2. At DOS prompt type, **PING 192.169.0.8** and press **Enter**



"Reply from" message means you can reach that server
 "Request timed out" message means you are not able to reach that server

The screenshot displays the RME GUI interface. At the top, there is a navigation bar with buttons for ENTER, ATTN, PAGEUP, PAGEDN, EXIT, HELP, CALENDAR, and EVENTS. The main area is divided into several sections:

- Attention Key Processing**: A dialog box with options like Account Inquiry, Notebook Options, AS/400 Operational Assistant Menu, Intelligent Assistant, and Work with E-mail.
- Account Detail**: A screen showing client information, including name, address, and contact details.
- Calendar**: A pop-up window showing a calendar for the month of May 2012.
- Menu**: A list of menu options for the RME system, including System control, Management, Payment transaction, Daily operations, Account processing, Inquiry, Special options, Purge options, and Qualex remote support.

Numbered callouts (1-5) indicate the sequence of actions described in the text: 1. Clicking the HELP button; 2. Clicking the ATTN button; 3. Clicking the CALENDAR button; 4. Clicking the Inquiry menu option; 5. Clicking the Account processing menu option.

- ① View field level **HELP** in any screen – place cursor in field then click **HELP**
- ② Click **ATTN** to go back to the last account you opened (Account Detail Screen) or *Attention Key Inquiry* screen if no account was accessed
- ③ Opens pop-up **CALENDAR**
- ④ Use mouse to select and open menu
- ⑤ Click on **Function** key buttons to access screen