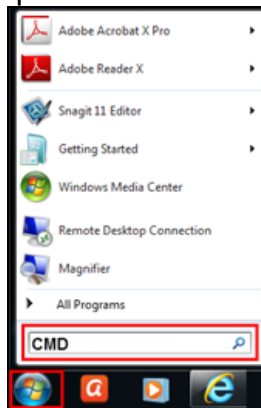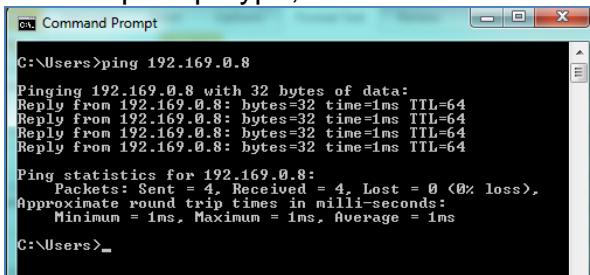# Getting Started with RMEx GUI

☐ Silverlight: The first time users logon to GUI, they will be prompted to install Silverlight. Each desktop needs the ability to reach the AS400 and QServer.

   ☐ After installing the GUI if you cannot see it on the PC, *ping* the AS400 server

   ☐ After installing the GUI if you cannot see the *Notes* section in *Account Detail* screen, ping the QServer

1. In Windows, click on the **START** button and in the dialog box type **CMD** and press **Enter**

2. At DOS prompt type, **PING 192.169.0.8**   and press **Enter**

"*Reply from*" message means you can reach that server
"*Request timed out*" message means you are <u>not</u> able to reach that server

❶ View field level **HELP** in any screen – place cursor in field then click **HELP**

❷ Click **ATTN** to go back to the last account you opened (Account Detail Screen) or *Attention Key Inquiry* screen if no account was accessed

❸ Opens pop-up **CALENDAR**

❹ Use mouse to select and open menu

❺ Click on **Function** key buttons to access screen