



Collector Productivity Reports

Collector Productivity Reports

In this presentation we will review some of the collector productivity reports available within RMEx.

- Nightly Reports
 - Daily Collector Productivity and Analysis Part 1 and 2
 - Productivity Summary by User
 - User Productivity Smart Code Analysis
 - User Productivity Smart Code Summary
 - User Productivity Time Management
- Additional Productivity Reports
 - Account Processing Analysis
 - Account Processing Analysis by User
- Executive Dashboard
 - Automated Dashboard (today)
 - Activity Dashboard for a single date
 - Print 'Money' details on activity dashboard for today
 - Print details of Money for balance of month (Activity Dashboard)



Daily Collector Productivity and Analysis Part 1

Run Date : 03/13/13 2:30:37
Activity Date : 03/13/13

DAILY COLLECTOR ACTIVITY SUMMARY - PART 1

Company : 01 Quantrax RME_x GUI

...Payments....		..Commission...	Promises.....			New Accounts.....					
Today	MTD	Today	MTDToday.....	MTD.....		Balance of Month	Today.....	MTD.....	
				Amount	Number	Amount	Number	Amount	Number	Amount	Number	Amount	Number
COLA-JOHN	.00	.00	.00	.00	0	.00	0	.00	0	.00	0	.00	0
COL1-ANTON	.00	192.21	.00	192.21	.00	.00	0	.00	0	.00	0	.00	0
COL2-PETER	.00	.00	.00	.00	0	.00	0	.00	0	.00	0	.00	0
COL3-LUIS	.00	.00	.00	.00	0	.00	0	200.00	1	.00	0	.00	0
COL5-PAUL	.00	.00	.00	.00	0	.00	0	.00	0	.00	0	.00	0
CO10-EDGAR	.00	2100.00	.00	1050.00	.00	.00	0	.00	0	.00	0	.00	0
GUSD-GUS DEMOS	.00	17650.00	.00	8825.00	.00	.00	0	.00	0	.00	0	.00	0
HOUS-HOUSE	420.00	12380.00	.00	7380.00	.00	.00	0	1628.55	6	12000.00	21	453197.00	158

This report provide an overview of the performance of accounts assigned the designated collector code. It is important to remember the number of accounts worked, promised payments and post dated checks could have been set up by any collector.

This report shows todays totals and month to date totals for the following:

- Payments
- Commission
- Promises
- New Accounts

Daily Collector Productivity and Analysis Part 1

Run Date : 03/13/13
Activity Date : 03/13/13

TOTALS FOR DAILY COLLECTOR ACTIVITY SUMMARY

Company : 01 Quantrax RMEx GUI

	-----Today-----	-----MTD-----	-Balance of Month-
Payments:	420.00	32322.21	
Commission:	.00	17447.21	
New Accounts:			
Number:	21	158	
Amount:	12000.00	453197.00	
Post Dated Checks:			
Number:	25		13
Amount:	2900.00		2220.00
Returned Checks:	.00		
Promises:			
Number:	0	0	7
Amount:	.00	.00	1828.55
Attempts:	9	42	
Positive Contacts:	5	16	
Other Contacts:	7	25	
Other Activity:	0	123	

This section of the report “Totals For Daily Collector Activity Summary” provides you with the companies daily and monthly totals for the following:

- Payments
- Promises
- Attempts
- Contacts
- Other Activity
- Returned Checks
- Commission
- New Accounts
- Post Dated Checks



Daily Collector Productivity and Analysis Part 2

Run Date : 03/13/13 2:30:37
Activity Date : 03/13/13

DAILY COLLECTOR ACTIVITY SUMMARY - PART 2

Company : 01 Quantrax RME_x GUI

	..Attempts..	Contacts.....				..Other...	Post Dated Checks.....				Returned Checks Today
	Today	MTD	..Positive.. Today	MTD	..Other... Today	MTD	..Activity.. Today	MTD	Entered Today Amount	Number	Balance of Month Amount	Number	
COLA-JOHN	0	1	0	1	0	1	0	2	.00	0	20.00	1	.00
COL1-ANTON	0	2	0	1	0	1	0	3	.00	0	.00	0	.00
COL2-PETER	0	0	0	0	0	1	0	3	.00	0	500.00	1	.00
COL3-LUIS	0	0	0	0	0	1	0	2	.00	0	200.00	1	.00
COL5-PAUL	0	0	0	0	0	1	0	2	.00	0	100.00	1	.00
CO10-EDGAR	0	0	0	1	0	0	0	0	.00	0	.00	0	.00
GUSD-GUS DEMOS	0	0	0	0	0	0	0	0	.00	0	.00	0	.00
HOUS-HOUSE	9	39	5	13	7	20	0	111	2900.00	25	1400.00	9	.00

This report provide an overview of the performance of accounts assigned the designated collector code. It is important to remember the number of accounts worked, promised payments and post dated checks could have been set up by any collector.

This report shows todays totals and month to date totals for the following:

- Contacts
- Other
- Post Dated Checks
- Returned Checks Today



User Productivity – Smart Code Analysis

Date : 03/13/13 2:31:37

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USER PRODUCTIVITY - SMART CODE ANALYSIS

Company : Quantrax RME_x GUI

User : TEST1 TEST 1

Code	Description	Debtors	Attempts	-----Type of Activity-----			Cases	-----Type of Activity-----				Per-
				Positive Contacts	Other Contacts	Other Activity		Attempts	Positive Contacts	Other Contacts	Other Activity	
002	TEST CONTACT	5	0	0	5	0	5	0	0	5	0	71
004	POSITIVE CON	2	0	2	0	0	2	0	2	0	0	29
USER TOTALS		7	0	2	5	0	7	0	2	5	0	
LETTERS REQUESTED												
LETTERS REQUESTED-USER		0										

This report provides an overview of the smart codes used by user and breaks them down into categories by debtor and cases. It also shows the number of letters requested by the user.

Smart Codes		pg/1
Smart Code	100 Last used 04/01/13	Override
Description	TELEPHONED HOME PHONE	Special notes
Category	<input type="checkbox"/>	RPC (Y) <input type="checkbox"/>
		Type (A,P,C,N,O) <input type="text" value="A"/>
		Called us (Y) <input type="checkbox"/>

This determines the type of activity on the productive reports

User Productivity – Smart Code Summary Report

Date : 3/13/13 2:31:38

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USER PRODUCTIVITY - SMART CODE SUMMARY REPORT

Company : Quantrax RME GUI

Users :

Code	Description	Debtors	Attempts	-----Type of Activity-----			Cases	Attempts	-----Type of Activity-----			Per-
				Positive Contacts	Other Contacts	Other Activity			Positive Contacts	Other Contacts	Other Activity	
002	TEST CONTACT	6	0	0	6	0	6	0	0	6	0	29
004	POSITIVE CON	5	0	5	0	0	5	0	5	0	0	24
005	TEST NEGATIVE CON	1	0	0	1	0	1	0	0	1	0	5
100	TELEPHONED HOME PHONE	9	9	0	0	0	9	9	0	0	0	43
TOTALS		21	9	5	7	0	21	9	5	7	0	

LETTERS REQUESTED

TOTAL LETTERS REQUESTED

This report provides an overview of the smart codes used by all user for that day. It is broken down by activity type at the debtor and case level. Total letter requested is also provided in this report.

Time Management Analysis

Date : 3/13/13 2:31:37

Page : 1

USER PRODUCTIVITY - TIME MANAGEMENT ANALYSIS

Company : Quantrax RME GUI

User : TEST1 TEST 1

-----Time-----		-----Type of Activity-----					-----Type of Activity-----				
From	To	Debtors	Attempts	Positive Contacts	Other Contacts	Other Activity	Cases	Attempts	Positive Contacts	Other Contacts	Other Activity
07:00	08:00	7	0	2	5	0	7	0	2	5	0
USER TOTALS		7	0	2	5	0	7	0	2	5	0

This report shows, by hour the number of smart codes used. It is broken down by activity type at the debtor and case level.



Account Processing Analysis by User

Run Date : 03/13/13
Work Date : 03/14/13

Page : 1

ACCOUNT PROCESSING ANALYSIS FOR - TRAIN1 - TRAIN USERID

Company : Quantrax RME_x GUI

--Broken Promises-- Date	Number	--Dated Follow-up-- Date	Number	Days not Worked	New Business	Work Phones	Home Phone only	No Phones	Hot Accounts	Non Collector
01/31/13	1	02/11/13	1	1	0	0	0	0	0	0
01/22/13	2	06/07/12	1	2	9	0	0	0	0	0
01/20/13	2	12/15/11	1	3	0	0	0	0	0	0
01/10/13	1	12/10/11	1	4	0	0	0	0	0	0
12/18/12	1	11/05/11	1	5	0	0	0	0	0	0
11/01/12	2	11/03/11	3	6	0	0	0	0	0	0
10/17/12	1	10/15/11	1	7	0	0	0	0	0	0
10/15/12	1			8	0	0	0	0	0	0
08/10/12	3			9	0	0	0	0	0	0
08/09/12	2			10	0	0	0	0	0	0
08/08/12	1			11	0	0	0	0	0	0
06/29/12	1			12	0	0	0	0	0	0
06/01/12	1			13	0	0	0	0	0	0
05/30/12	1			14	0	0	0	0	0	0
04/25/12	1			15	0	0	0	0	0	0
04/20/12	2			18	0	0	0	0	0	0
03/10/12	1			21	0	0	0	0	0	0
03/05/12	2			25	0	0	0	0	0	0
03/01/12	2			30	0	0	0	0	0	0
11/05/11	2			35	0	0	0	0	0	0
10/31/11	2			40	0	0	0	0	0	0
10/21/11	1			45	0	0	0	0	0	0
				50	0	0	0	0	0	0
				55	1	0	0	0	0	0
				60	0	0	0	0	0	0
				65	0	0	0	0	0	0
				70	0	0	0	0	0	0
				75	0	2	0	0	0	0
				90	0	0	0	0	0	0
				90+	0	1885	2920	1880	0	0
TOTALS	33		9		10	1887	2920	1880	0	0

No Phone Accounts with no Last Worked Date 146

This report is broken down by processing types. The broken promise and dated follow up processing type shows the broken promise and follow up date set on account. All other processing types shows the number of days not worked in each processing type up to 90 and then all account not worked for over 90 days. This report also shows the number of No Phone Accounts with NO last worked date.



Account Processing Analysis for The Company

Run Date : 03/14/13
Work Date : 03/15/13

Page : 1

ACCOUNT PROCESSING ANALYSIS FOR THE COMPANY

Company : Quantrax RME_x GUI

--Broken Promises-- Date	Number	--Dated Follow-up-- Date	Number	Days not Worked	New Business	Work Phones	Home Phone only	No Phones	Hot Accounts	Non Collector
01/31/13	1	02/11/13	1	1	0	0	0	0	0	0
01/22/13	2	06/07/12	1	2	9	0	0	0	0	0
01/20/13	2	12/15/11	1	3	0	0	0	0	0	0
01/10/13	1	12/10/11	1	4	0	0	0	0	0	0
12/18/12	1	11/05/11	1	5	0	0	0	0	0	0
11/01/12	2	11/03/11	3	6	0	0	0	0	0	0
10/17/12	1	10/15/11	1	7	0	0	0	0	0	0
10/15/12	1			8	0	0	0	0	0	0
08/10/12	3			9	0	0	0	0	0	0
08/09/12	2			10	0	0	0	0	0	0
08/08/12	1			11	0	0	0	0	0	0
06/29/12	1			12	0	0	0	0	0	0
06/01/12	1			13	0	0	0	0	0	0
05/30/12	1			14	0	0	0	0	0	0
04/25/12	1			15	0	0	0	0	0	0
04/20/12	2			18	0	0	0	0	0	0
03/30/12	1			21	0	0	0	0	0	0
03/10/12	1			25	0	0	0	0	0	0
03/05/12	2			30	0	0	0	0	0	0
03/01/12	2			35	0	0	0	0	0	0
02/12/12	1			40	0	0	0	0	0	0
11/05/11	2			45	0	0	0	0	0	0
10/31/11	2			50	0	0	0	0	0	0
10/21/11	1			55	2	0	0	0	0	0
10/12/11	1			60	0	0	0	0	0	0
				65	0	0	0	0	0	0
				70	0	0	0	0	0	0
				75	0	2	0	0	0	0
				90	0	0	0	0	0	0
				90+	0	1891	2931	1880	0	8

This report is broken down by processing types. The broken promise and dated follow up processing type shows the broken promise and follow up date set on account. All other processing types shows the number of days not worked in each processing type up to 90 and then all account not worked for over 90 days.

Rectangle

Skip Accounts with no Last Worked Date 146

No Phone Accounts with no Last Worked Date 0



On-line Collector Productivity

Reporting group		Worked#	Contacts		Posted payments	Posted commission	Promises (#)
User ID/	Name		Pos	RPC			
TEST1	TEST 1	7	2	0	.00	.00	7
TEST2	TEST 2	7	3	0	.00	.00	7
TEST3	TEST 3	7	0	0	.00	.00	7

The Automated Dashboard provides On-Line Collector Productivity at a glance and updates automatically. Scrolling through summary, expanded promises and expanded accounts worked.

F7-Exit
F6-Expand worked
F8-Expand promises
Total Payments
Bottom .00

Expanded Money



On-line Collector Productivity

Reporting group		----- Promises -----							Amount
User ID/ Name		Prom	Dir	--P/A--		PAP	P/D	Cred	promised
			Chk	Std	N/L			Card	
TEST1	TEST 1	0	2	4	1	0	0	0	1880.00
TEST2	TEST 2	0	1	4	2	0	0	0	1020.00
TEST3	TEST 3	0	2	2	2	0	0	1	2620.00

This screen shows by user, what type, the number and amount of promises made. If the F9 Payment Arrangement screen is set up with a credit card, it will appear as a standard or N/L payment arrangement on this screen. Only Credit Card Series and one time credit card payments will be listed under the column Credit Card.

Bottom

F6-Expand worked
F7-Exit
F8-Previous
F10-Money
Total
5,520.00

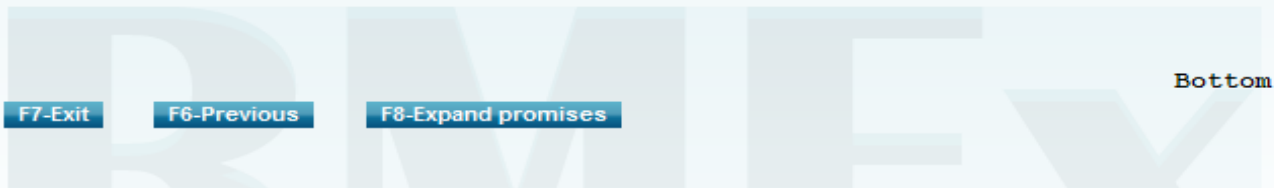
Expanded Accounts Worked



On-line Collector Productivity

Reporting group		Worked#	Attempts	-- Contacts --			Total contacts
User ID/ Name				Pos	Neg	Other	
TEST1	TEST 1	7	0	2	0	5	7
TEST2	TEST 2	7	4	3	0	0	3
TEST3	TEST 3	7	5	0	1	1	2

This screen details the number of debtors worked by user. It also provides a breakdown by Attempts and Contacts..



F7-Exit F6-Previous F8-Expand promises Bottom

Print Money Detail on Activity Dashboard for Today



Display Spooled File

File : QSYSPRT Page/Line 1/2
 Control : Columns 1 - 78
 Find :
 *...+...1...+...2...+...3...+...4...+...5...+...6...+...7...+...

Date : 03/13/13 MONEY PROMISES BY USER

Company : Quantrax RME GUI

User ID	Case#	Type	Amount	Name
TEST1	TEST 1			
*	130720001	CREDIT CARD	100.00	ADAM
*	130720003	DIRECT CHECK	80.00	ADAM
	130720003	DIRECT CHECK	80.00	ADAM
	130720003	DIRECT CHECK	80.00	ADAM
	130720003	DIRECT CHECK	80.00	ADAM
	130720003	DIRECT CHECK	80.00	ADAM
*	130720005	CREDIT CARD	60.00	ADAM
*	130720007	DIRECT CHECK	200.00	ADAM
*	130720007	DIRECT CHECK	200.00	ADAM
*	130720007	DIRECT CHECK	200.00	ADAM
	130720007	DIRECT CHECK	200.00	ADAM
	130720007	DIRECT CHECK	200.00	ADAM

F3=Exit F12=Cancel F19=Left User Total-ALL 1,560.00 More...
 User Total-THIS MONTH 840.00

This report details the payments and amount setup today by user. Case numbers with an * indicate payments good for today. The Name column displays the debtors last name. The total for all payments taken today, not just good for today is shown, along with the user total of payments good for this month.

The end of this report will also show the total promises for all users for the day and the total promises for all user good for this month.

Print Money Detail on Activity Dashboard for Balance of Month

EX QUANTRAX CORPORATION INC.



Display Spooled File

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File . . . . . : QSYSPT                               Page/Line      1/2
Control . . . . :                                     Columns        1 - 78
Find . . . . . :                                     *...+...1...+...2...+...3...+...4...+...5...+...6...+...7...+...
Date  : 03/13/13                                     MONEY FOR BALANCE OF MONTH
Company : Quantrax RME GUI

      Case#      Type      Amount      Name
112700001  CC SERIES      50.00      JOHN      DOE
112710009  CC SERIES     400.00      CHILDS    CHRI
112512106  DIR.CHK       300.00      BIERSTEDT JESS
112700001  DIR.CHK       400.00      JOHN      DOE
112730128  DIR.CHK       300.00      CUELLAR   REBE
113560002  DIR.CHK       500.00      DASH      TWO
113560003  DIR.CHK       200.00      DASH      THRE
113560005  DIR.CHK       100.00      DASH      FIVE
113560088  DIR.CHK       400.00      WINNY     SHRE
130720019  P/D CHK       20.00      MICHEAL   STAR

                                TOTALS      2,670.00      Checks      2,220.0
                                CC TOTALS                                P/A CC      .0
                                                TODAY CC    .0
                                                Bottom
    
```

F3=Exit

F12=Cancel

F19=Left

F20=Right

F24=More keys

This report details the payments scheduled to post for the month. It provides the Case Number, Payment Type, Amount and Debtor Name.

At the bottom of the report payment amounts are totaled and totals are broken down by payment type.



Thank You
This Concludes the Presentation of
Collector Productivity Reports